

Success Stories: Vocational Rehabilitation



Ricky Hansen



OCCUPATION:
Lobby Attendant

VR PROVIDED ASSISTANCE:

- Vocational Counseling and Guidance
- Individualized Plan for Employment
- Work Strategy Assessment
- Job Development and Placement
- Supported Employment Job Coaching
- Collaboration with Community Partners

When Ricky came to the Utah State Office of Rehabilitation in September 2016, he shared his interests as reading and playing video games, and declared he would like to work at McDonald's. Ricky had many employment-related skills he needed to learn and practice before entering the workforce. Fast forward a couple of years, and today Ricky proudly puts on his McDonald's hat and uniform five days a week, where he enjoys his work as a lobby attendant.

Ricky received several services from USOR's vocational rehabilitation (VR) program and from his counselor, Kate Hinchee. These services included counseling and guidance, career exploration and an individualized plan for employment. Additionally, VR provided funding for on-the-job support and coaching

provided by CHOICE Supported Employment. While positions with other employers were considered, Ricky persisted in getting hired by McDonald's. To ensure Ricky's long-term success, USOR coordinated with the Division of Services for People with Disabilities (DSPD) to provide extended support services with the Life Skills and Individual Needs Center (LINC) of Brigham City.

When he is not working, Ricky is a busy man, as he participates in groups and activities in the LINC Day Supports program. He especially enjoys cooking and job skills classes. USOR is pleased to share this success with so many community partners and believes this job is a stepping-stone to additional opportunities for Ricky.