



# EMPLOYMENT SERVICES PROGRAM

## Division of Services for the Deaf and Hard of Hearing

# Video Remote Interpreting (VRI) Information

### What is VRI?

VRI is when a certified sign language interpreter is in a remote location and is accessible through video communications software, similar to Skype. Sign language interpreters have linguistic competence, are experienced in various settings, and adhere to professional interpreting standards.

### Why use VRI?

VRI is ideal for short meetings up to 30 minutes or immediate situations, and is currently used in a variety of settings.



### How does VRI work?

VRI is a paid service like on-site interpreting. You can connect with a certified interpreter, who is in a remote location, at any time and location using video communications software and a Wi-Fi/cellular connection or by downloading a program/app.

### What equipment is needed?

You will need appropriate hardware and software (depending on company you choose) and Wi-Fi/cellular connection.

*\*VRI is not a comprehensive replacement for onsite interpreting.\** In order to assure that equal access is achieved, the decision to utilize VRI should be made with input from all participants. VRI may not be appropriate for specific situations involving high interactivity, with complex dialogic exchange, communications of sensitive nature, or individuals with secondary disabilities. In addition, *Certified Deaf interpreters (CDI)* are recommended for situations involving young children, foreign-born individuals, and those who have underdeveloped language skills or who use idiosyncratic language patterns. ***If you need a CDI, Please request one WEEK or more in advance***, since they are in high demand. Unlike video relay service (VRS), video remote interpreting is not regulated by the Federal Communications Commission (FCC) or other telecommunication legislations.

### VRI Companies

Access
Vineya
Interwest Relay (based in Utah)
Network Interpreting Service
One Interpreting
Purple VRS
ZVRS

Go to their websites for more information on rates, etc.

### VRI Contact information

[www.ainterpreting.com/video-remote-interpreting](http://www.ainterpreting.com/video-remote-interpreting)  
[govineya.com/features/video-interpreting](http://govineya.com/features/video-interpreting)  
[www.iwterps.com/vri.aspx](http://www.iwterps.com/vri.aspx)  
[www.networkinterpretingservice.com](http://www.networkinterpretingservice.com)  
[www.oneinterpreting.com/request.html](http://www.oneinterpreting.com/request.html)  
[www.purple.us/vri](http://www.purple.us/vri)  
[www.zvrs.com/benefitservices/services/zvri](http://www.zvrs.com/benefitservices/services/zvri)

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