



Annual Report 2024

UTAH DEPARTMENT OF WORKFORCE SERVICES



jobs.utah.gov

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DEAR LEGISLATORS AND PARTNERS:

Over the past year, Utah has maintained its long tradition as a national economic leader. In June 2024, the state had 2.4% job growth, 3% unemployment and one of the highest labor force participation rates in the country. Year-over-year job growth in almost all sectors demonstrates the diversity and resilience of Utah's economy.

A strong economy is supported by a stable unemployment insurance program, and vice versa. During the last federal performance year, Utah's unemployment insurance program was in the top 10 for eligibility decision timeliness, separation decision quality and non-separation decision quality. Utah's unemployment insurance program also ended the performance year with the second lowest improper payment error rate in the nation, over 10% lower than the national average error rate.

In addition to Unemployment Insurance, we support employers with recruiting resources, virtual job fairs and posting more than 400,000 job openings. On the other side of the equation, we assist job seekers with job searching and preparation and helped with more than 175,000 employment connections during the report year. We offer additional services to refugees, who are just starting their lives in Utah, to obtain family-supporting employment and integrate into the community.

With all of this economic success, there are also challenges. As in much of the country, accessing quality affordable child care can be difficult for Utah's working parents. With funding from the American Rescue Plan Act, we provided stabilization grants to nearly 1,000 Utah child care programs to help them stay open and provide care for working families during the state fiscal year 2024 (SFY24). With the end of pandemic-era programs, we also completed Medicaid "Unwinding" in spring 2024, reviewing and redetermining eligibility for over 500,000 individuals over a 12-month period with the conclusion of pandemic Medicaid programs.

Beyond the workforce and economy, the Department of Workforce Services has a role in the state's important goals related to housing and homelessness. In May, House Bill 298 established the Utah Homeless Services Board, which is responsible for coordinating efforts to provide wraparound services to individuals experiencing homelessness, advancing the state strategic plan, developing strategies to address trauma and the root causes of homelessness, and fostering collaboration among stakeholders. The State Legislature also allocated \$12.5 million in ongoing funds for homeless services and mitigation, \$25 million in one-time funds for a low-barrier shelter, \$3 million for first-time homebuyers and more.

As a department, we continue to follow Gov. Cox's lead in prioritizing customer experience for the half-a-million Utahns we serve each year. We have implemented several new feedback tools, including real-time in-office surveys via QR code, a streamlined system for submitting official complaints and easy follow-up surveys for employers that have been audited for unemployment insurance compliance. We're continuing to listen to feedback and find opportunities to simplify our communications, improve our tools and streamline our customer interactions.

The following report details more of the extensive work done by the department, divisions, programs, boards and commissions for the state fiscal year 2024. If you have any questions, please contact our office at 801-526-9207. Our executive administrator will get you in contact with us as soon as possible.



Thank you for your support and the opportunity to serve the state of Utah.

Casey Cameron
Executive Director

Equal Opportunity Employer/Program • Auxiliary aids (accommodations) and services are available upon request to individuals with disabilities by calling 801-526-9240. Individuals with speech or hearing impairments may call the Relay Utah by dialing 711. Spanish Relay Utah: 1-888-346-3162.

MISSION AND CORNERSTONES



CORNERSTONES

Employee Success

We promote a culture that fosters professional and personal fulfillment for our employees.



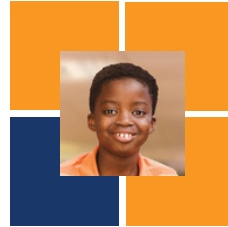
Customer Experience

We provide our customers with accessible, respectful and responsive service.



Community Connection

We engage with our partners to support opportunities for communities to prosper.



Operational Excellence

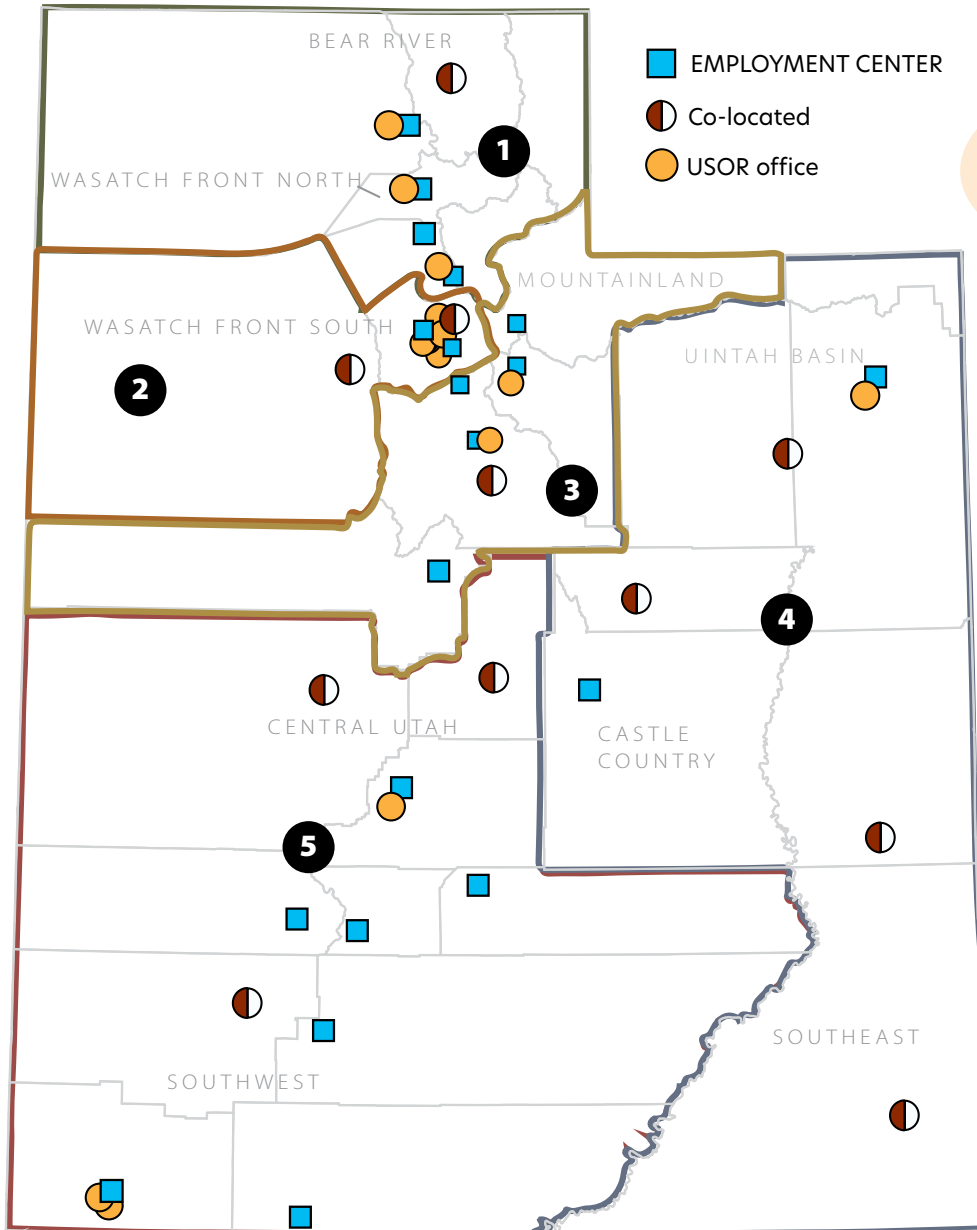
We deliver quality public service by implementing efficient solutions that are reliable and accurate.



DEPARTMENT OF WORKFORCE SERVICES MISSION

We strengthen Utah's communities by connecting the workforce to new opportunities and providing services to individuals and families in need.

WORKFORCE SERVICES OFFICE LOCATIONS





 For employment center and USOR office location details, visit **jobs.utah.gov**

1. BEAR RIVER/WASATCH FRONT NORTH

EMPLOYMENT CENTERS:


Brigham City
 Clearfield
 Logan 
 Ogden
 So. Davis (Woods Cross)

USOR OFFICES:

Brigham City
 Davis (Centerville)
 Logan 
 Ogden

2. WASATCH FRONT SOUTH

EMPLOYMENT CENTERS:


Metro (Salt Lake City)
 So. County (Taylorsville)
 Tooele 

USOR OFFICES:


Salt Lake City/Utah Refugee Center 
 Salt Lake DSBVI
 South Valley (So. Jordan)
 Taylorsville DSDHH
 Tooele 
 Valley West (Taylorsville)

3. MOUNTAINLAND

EMPLOYMENT CENTERS:



Heber
 Lehi
 Nephi
 Park City
 Provo
 Spanish Fork 

USOR OFFICES:

Heber
 Provo
 Spanish Fork 

4. UINTAH BASIN/CASTLE COUNTRY/SOUTHEAST

EMPLOYMENT CENTERS:

Blanding 
 Castle Dale
 Moab 
 Price 
 Roosevelt 
 Vernal

USOR OFFICES:




Blanding 
 Moab 
 Price 
 Roosevelt 
 Vernal

5. CENTRAL UTAH/SOUTHWEST

EMPLOYMENT CENTERS:

Beaver
 Cedar City 
 Delta 
 Junction
 Kanab
 Loa
 Manti 
 Panguitch
 Richfield
 St. George

USOR OFFICES:

Cedar City 
 Delta 
 Manti 
 Richfield
 St. George
 St. George DSDHH

DEPARTMENT OF WORKFORCE SERVICES

EXECUTIVE DIRECTOR'S OFFICE

CASEY CAMERON, EXECUTIVE DIRECTOR



Casey was appointed as the executive director of the Utah Department of Workforce Services by Gov. Spencer J. Cox in December 2020, after serving for more than eight years as a deputy director. In 25 years with the state, she has been instrumental in overseeing significant departmental changes, such as forming new divisions, launching new programs and leading the department through the COVID-19 pandemic. Casey serves as a commissioner on the Utah Economic Opportunity Commission and chairs the Governor's Refugee Advisory

Board. On behalf of Governor Cox, she co-chairs Utah's singular State Workforce Development Board. She sits on the Utah Homeless Services Board, the Shelter the Homeless Board and the Board of Directors for the National Association of State Workforce Agencies. Casey is a recipient of the 2018 Governor's award for leadership and the 2010 Governor's award for innovation and efficiency. She is a graduate of the University of Utah with a bachelor's degree in social and behavioral health.



REBECCA BANNER, DEPUTY DIRECTOR

Rebecca is a deputy director for the Department of Workforce Services. She has worked for the department for 24 years, starting as an employment counselor and later working in program and training, employment center management, housing,

homelessness and most recently as the Office of Child Care director. She currently supports the Housing and Community Development Division, Office of Child Care, Office of Homeless Services and the Refugee Services Office.

KEVIN BURT, DEPUTY DIRECTOR



Kevin serves as a deputy director for the Department of Workforce Services. He has been with the department for more than 20 years, starting as an employment counselor in the Workforce Development Division, and then moving to the Eligibility Services

Division, where he was an assistant director. Most recently, Kevin served as the division director for Unemployment Insurance. He currently oversees Eligibility Services, Unemployment Insurance, Adjudication and Legislative Affairs.

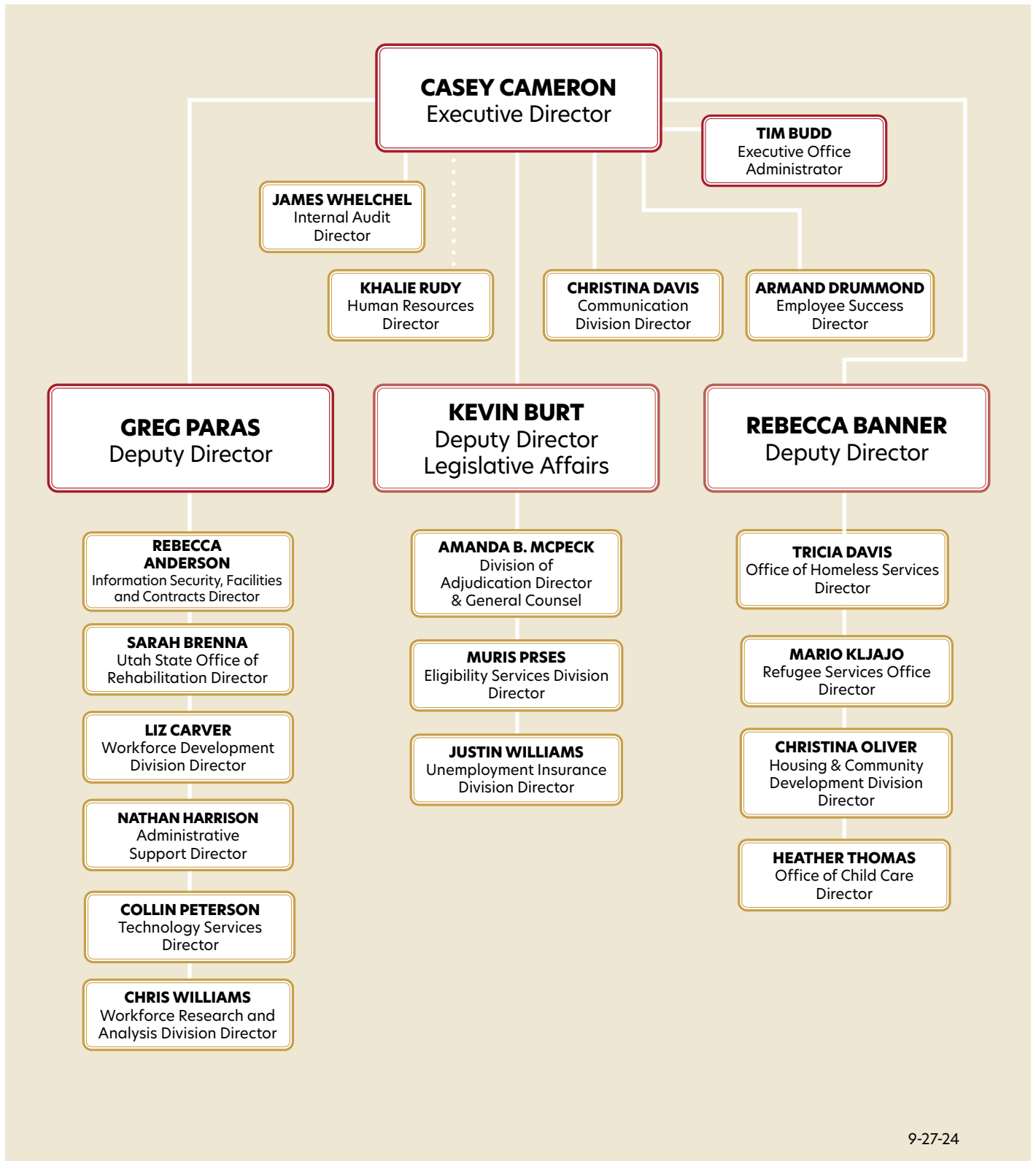


GREG PARAS, DEPUTY DIRECTOR

Greg is a deputy director for the Department of Workforce Services. Throughout more than 20 years with the department, Greg has held positions ranging from a frontline staff member through various leadership roles. He is currently the deputy director overseeing Workforce Development

(including activities within more than 30 employment centers statewide, apprenticeships and veteran services), Workforce Research and Analysis, Administrative Support (including finance, facilities, contracts and information security), Technology Services and the Utah State Office of Rehabilitation.

DEPARTMENT OF WORKFORCE SERVICES
ORGANIZATION CHART



DIVISION HIGHLIGHTS

ELIGIBILITY SERVICES

The Eligibility Services Division is the largest division in Workforce Services and administers temporary supportive services for thousands of Utah families and individuals. The division helps people address basic needs as they work towards gainful employment and self-sufficiency. Customers can access their benefit information by calling the eligibility services center or using myCase online.

GOAL

To determine eligibility and issue accurate benefits in a timely fashion while constantly improving through innovation.

DATA

Average Monthly Decisions	
State Fiscal Year	Average Monthly Decisions
2023	202,915
2024	126,787
PRT Edit Accuracy	
State Fiscal Year	Rate
2023	94.11%
2024	92.30%
Timeliness (All Programs)	
State Fiscal Year	Rate
2023	93.32%
2024	92.99%
Total Unique Households	
State Fiscal Year	# of Households
2023	329,287
2024	320,970
Total Unique Individuals	
State Fiscal Year	# of Individuals
2023	604,807
2024	586,735
Total Applications	
State Fiscal Year	# of Applications
2023	272,924
2024	334,552

ACHIEVEMENTS

- During the COVID-19 pandemic, several new initiatives were implemented, including keeping all Medicaid cases open regardless of changes in eligibility. Upon conclusion of the emergency declaration, the division successfully completed Medicaid Unwinding in spring 2024, reviewing and redetermining eligibility for over 500,000 individuals over a 12-month period. This process created an unprecedented workload but had minimal impact on timeliness and accuracy.
- At the beginning of the pandemic, most staff were sent to a telework environment. Currently, 83% of employees are teleworking full-time. In 2024, telework continues as a model to maintain productivity, reduce costs and hire in rural areas.
- The division rewrote the customer portal (myCase) to be mobile-friendly and easier to navigate. The new product continues to be improved with upload features and confirmation and more alternative language options.
- Imaging automation was launched to increase timeliness in submitting documents, to increase accuracy and reduce dependency on hiring staff to perform the function.

CHALLENGE

The completion of Medicaid unwinding reduced the number of ongoing cases. This change affected some groups more than others. Workload distribution efforts are being undertaken to maintain outcomes and properly meet new workload needs.



MURIS PRSES

For additional information visit jobs.utah.gov or contact Muris Prses, division director, at mprses@utah.gov.



WORKFORCE SERVICES
ELIGIBILITY



FULL-TIME
EMPLOYEES: 815

DIVISION HIGHLIGHTS

HOUSING AND COMMUNITY DEVELOPMENT

The Housing and Community Development Division serves communities statewide to build local capacity, fund services and housing, infrastructure, and leverage resources for critical community programs. Key programs within the division include:

- Community Development Block Grant (CDBG)
- Community Services Block Grant (CSBG)
- Home Energy Assistance Target Program (HEAT)
- Weatherization Assistance Program
- Emergency Food Assistance
- Navajo Revitalization Fund
- Olene Walker Housing Loan Fund
- Permanent Community Impact Fund (CIB)
- Community Development Specialists
- Earned Income Tax Credit Program
- Private Activity Bonds (PAB)
- Uintah Basin Revitalization Fund
- Moderate Income Housing Program and Database
- Section 8 Landlord Incentive Program

GOAL

To assist communities and their economies by supporting local infrastructure projects, affordable housing development and providing basic community services.

DATA

- Olene Walker Housing Loan Fund portfolio stands at just over \$218M; an increase of 10.7% from SFY23.
- The Private Activity Bond Board of Review has approved tax-exempt bonding for 1,364 new affordable units during SFY24. A drop from SFY23 due to state legislative changes allowing for early access to private activity bond volume cap allocation that historically would not have been available until after July 1, 2023.

- In the 2024 General Legislative Session staff facilitated the Commission on Housing Affordability work sessions that in turn produced Senate Bill 168 which, among other initiatives, codified modular housing development standards and added a modular home representative to the Olene Walker Housing Loan Fund Board. Additionally, House Bill 476 was passed, which provided for multiple housing development modifications in an effort to lower the cost of homes and speed up housing construction.

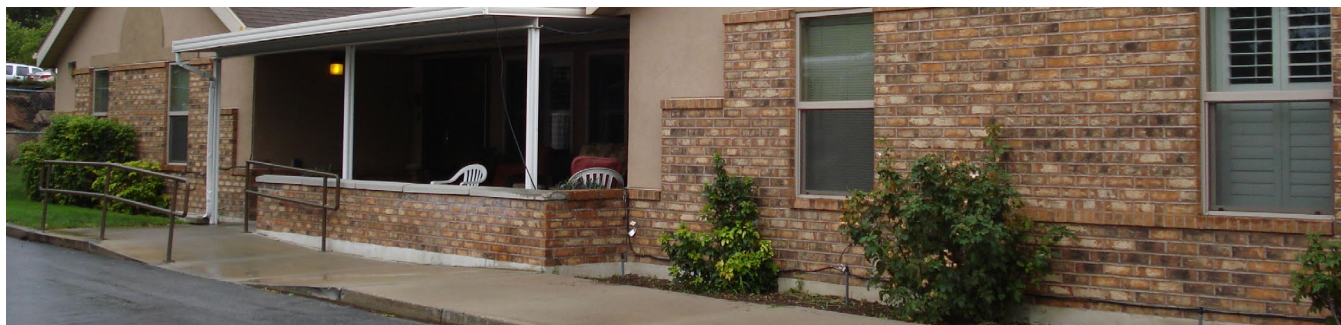
ACHIEVEMENTS

- In SFY24 the Permanent Community Impact Board funded over \$94M to eligible communities for public infrastructure and services. The funds provided for critically needed improvements in Rural Utah such as the construction of a new Health and Social Services building in Daggett County to provide localized medical services to the county's residents instead of sending them 50 or more miles to the nearest medical service provider. In San Juan County the board funded a new Public Safety Building to serve as law enforcement headquarters and also to provide desperately needed space for judges, courtroom expansion, nursing services and an increase of inmate beds plus flex space that will be programmed for inmate treatment.

- New Legislative Appropriations for SFY24

Affordable Housing and Olene Walker

- Section 8 Landlord Incentive Program \$600,000
- Affordable Housing Technical Assistance - \$4,000,000
- Critical Home Repair - \$1,000,000
- Rural Single Family Home Land Revolving Loan Program \$2,750,000



DIVISION HIGHLIGHTS

- Rural Single Family Housing Rehabilitation Assistance Program \$500,000
- Passthrough Funding - Utah Housing Preservation Fund \$10,000,000
- Passthrough Funding - Shared Equity Revolving Loan Fund \$5,000,000
- Passthrough Funding - First Time Home Buyer Program \$50,000,000

Emergency Food Assistance (EFA)

- Emergency Food Network - \$800,000
 - Washington County Food Bank (ARPA) - \$2,000,000
 - Cache Community Food Pantry (ARPA) - \$1,000,000
- The Utah Housing Affordability Dashboard was released, which was funded in the 2023 General Session, and the affordable housing technical assistance funding program was launched assisting 38 communities in a few short months.

CHALLENGES

- In 2024 Utah was short 37,255 housing units, which includes for-sale product as well as for-rent product. The limited supply of housing continues to result in strong median home prices with fewer offered for sale, in large part because more than 70% of the state's mortgage holders enjoy an interest rate of 4% or less, and thus are unwilling to sell as mortgage rates trended upwards of 7%.
- Renters have been priced out of homeownership in Utah. Overall only 7% of current renters in the state could purchase a median-price home in 2024.
- Cost increases for everything from lumber, labor, steel and other inputs paired with high borrowing costs have increased the cost of building affordable housing units for those who earn 60% or less of the county area median income. The result is that fewer affordable housing units can be developed with the limited state and federal resources available.



CHRISTINA OLIVER

For additional information visit jobs.utah.gov/housing or contact Christina Oliver, division director, at coliver@utah.gov.



WORKFORCE SERVICES
HOUSING & COMMUNITY DEVELOPMENT



FULL-TIME
EMPLOYEES: 41



DIVISION HIGHLIGHTS

THE OFFICE OF CHILD CARE

The Office of Child Care provides resources to promote high-quality child care and out-of-school time care that is accessible and affordable for Utah families with particular focus on low-income working families. In addition to offering child care subsidies to families, it also includes assisting child care providers in establishing programs to care for children in safe, nurturing and developmentally appropriate settings. The division operates a website designed to provide information on licensed and regulated child care providers and to educate parents on the importance of quality, empowering them to make informed decisions when selecting a child care provider. The office also supports the child care workforce with professional development opportunities and assistance.

GOAL

To ensure that low-income Utah families have access to affordable, high-quality care for their children.

DATA

Child Care Average Monthly Caseload	
State Fiscal Year	Average Monthly Households
2022	6,822
2023	7,617
2024	7,932
Child Care Cases Determined Eligible Within 30 Days	
State Fiscal Year	CC Timeliness Rate
2022	95%
2023	94%
2024	92%
# of Licensed Providers Receiving State Subsidy	
State Fiscal Year	# of Licensed Providers
2022	1,130
2023	1,241
2024	1,262

ACHIEVEMENTS

- Funded by the American Rescue Plan Act, 987 child care programs continued to receive Stabilization Grant funding totaling \$113,916,114 to ensure ongoing child care availability for working families. These monthly payments could be used on personnel costs, goods, services, rent, utilities, equipment, supplies and more.
- The school readiness team, made up of staff from the Office of Child Care and the Utah State Board of Education, is now fully operationalizing the grant program supporting high-quality preschool with the repeal of the School Readiness Board.
- Funded by the American Rescue Plan Act, 206 individual scholarship recipients employed in child care programs had \$516,127 of college tuition repaid on their behalf through Utah's Early Education Payback Program.
- A complete list of programs, supports and initiatives in the continued recovery from the COVID-19 pandemic can be found in Appendix A.

CHALLENGE

As pandemic recovery funds near their expiration in September 2024, there are unknowns about the impact on the child care industry, which has been boosted by an infusion of funds. With additional resources that began in



DIVISION HIGHLIGHTS

2020, child care providers have been able to maintain operations, stabilize their programs, increase wages and offer additional benefits to their workforce. The Office of Child Care is engaged in discussions with stakeholders to assess current and future needs of the industry. Considerations include whether providers can sustain increased wages to be competitive in the labor market and how parents may absorb increased costs.



FULL-TIME
EMPLOYEES: 39



HEATHER THOMAS

For additional information about quality child care, visit careaboutchildcare.utah.gov or contact Heather Thomas, division director, at heatherthomas@utah.gov.



DIVISION HIGHLIGHTS

OFFICE OF HOMELESS SERVICES

The Utah Office of Homeless Services is under the direction of the State Homelessness Coordinator, who is housed in the Governor's Office of Planning and Budget. The office administers state and federal funding appropriated specifically for homelessness response and deeply affordable housing. Federal funding is allocated to the Office of Homeless Services from the U.S. Department of Housing and Urban Development (HUD). Homelessness funding supports public or private not-for-profit organizations, faith-based organizations, state departments and agencies, units of local governments and Indian tribal governments that provide support and services to people experiencing homelessness throughout the state. In addition to funding administration, the Office of Homeless Services:

- Supports the Utah Homeless Services Board
- Supports the Utah Homeless Network
- Develops and coordinates the state's response to homelessness through the Utah Strategic Plan on Homelessness. Current strategic plan can be viewed here: jobs.utah.gov/homelessness/homelessnessstrategicplan.pdf
- Administers the Utah Homeless Management Information System (UHMIS)
- Is responsible for state and federal data reporting and releases the Annual Report on Homelessness: jobs.utah.gov/homelessness/hard.html
- Is the designated HUD Collaborative Applicant for the Balance of State Continuum of Care
- Organizes and executes training opportunities for homeless service providers, including the Annual Homelessness Conference
- Provides technical assistance, monitoring, and program support to homeless service providers
- Supports 13 Local Homeless Councils throughout the state and the three Continuums of Care
- Creates and maintains statewide dashboards related to emergency shelter bed availability and annual data

GOAL

The Office of Homeless Services strives to work together with communities throughout Utah to make homelessness in Utah rare, brief and non-recurring by providing funding and technical assistance to service providers and Local Homeless Councils.

DATA

The statewide Annual Data Report on Homelessness can be found at: jobs.utah.gov/homelessness/hard.html. Highlights include:

Making Homelessness Rare — Prevention strategies are essential for making homelessness rare. In 2023, 273,052 (8.2%) of Utah's population was living below the poverty line. Addressing poverty through sustainable economic opportunities, affordable housing initiatives, and robust social safety nets can significantly contribute to preventing homelessness before it occurs. Utah's rapid economic growth and population expansion in recent years have exacerbated the deficit of affordable and deeply affordable housing, as well as strained resources in behavioral health systems across the state.

- In 2023, 9,838 Utahns experienced homelessness for the first time, marking an increase of 794 individuals compared to the previous year, which is a 9% increase.
- According to the annual Point-in-Time Count, there was a 5% increase in the number of people experiencing homelessness on a single night from 2023.
- There was a 4% increase in individuals accessing emergency shelter and transitional housing for the year compared to 2022, based on UHMIS data.
- Utah's homelessness rate is approximately 11 per 10,000 people, significantly lower than the national average of 20 per 10,000. While the national rate has recently increased from 18 to 20 per 10,000, Utah has maintained a stable rate.



DIVISION HIGHLIGHTS

Making Homelessness Brief — Robust resources and comprehensive wrap-around services are crucial in ensuring that homelessness is brief and individuals can quickly transition to stable housing. By providing adequate support networks, including addiction and mental health services, job training programs, and access to affordable housing options, communities can effectively mitigate the challenges faced by those experiencing homelessness. The data related to the length of homelessness remained relatively stable from last year.

- There was a slight increase in the average length of stay in emergency shelter. The average length of time homeless in emergency shelters increased by 1.21 days or 2%.
- In 2023, 80% of individuals engaging with our emergency shelter system spent 90 days or less in shelter, consistent with 2022.
- The percentage of individuals staying 12 months or more remained at 2%.

Making Homelessness Non-Recurring — Ongoing supportive services play a crucial role in assisting individuals and families as they transition out of homelessness. These services encompass a range of supports such as housing assistance, job training, transitional housing, case management, financial counseling and connections to long-term housing solutions. By addressing the multifaceted needs of those exiting homelessness, communities can ensure a more sustainable and successful path toward stable housing and long-term independence.

- The number of people returning to homelessness within two years of exiting the system to a permanent housing situation decreased from 30% in 2022 to 25% in 2023.
- A total of 93% of people housed by long-term housing projects maintained their housing or obtained permanent housing outside the project.

ACHIEVEMENTS

- The Office of Homeless Services implemented changes required by 2023 H.B. 499, including changes to the Homeless Shelter Cities Mitigation Restricted Account, requiring County Winter Response Planning and requiring Code Blue Alert for county homelessness response throughout the state.
 - The office implemented the Homeless Shelter Cities Mitigation Restricted Account formula changes and distributed \$15.2 million to eligible shelter cities.
 - The office created emergency shelter planning requirements for counties of the first class during the 2023-2024 winter season.

- The Salt Lake County Winter Task Force submitted a plan and it was conditionally accepted.
- As part of the winter response, the office partnered with Salt Lake City to create a microshelter site pilot. This site created an additional 50 non-congregate shelter beds. The project has had great success in providing shelter to individuals who don't typically access congregate shelter and has recently been moved to state property for continuation.
- The winter response plan added more than 600 additional emergency shelter and code blue beds. It was successfully implemented with the coordination of the state, Salt Lake County, and service providers.
 - Since April 2024, the State Homelessness Coordinator and Office of Homeless Services director have been working closely with counties of the second class in their planning for winter response.
 - The office launched a website with information for service providers and the public to utilize during a code blue event: endutahhomelessness.org/code-blue/



- 2024 H.B. 298 replaced the Utah Homelessness Council with the Utah Homeless Services Board (UHSB). In addition, it created the Shelter Cities Advisory Board. The UHSB convened in May 2024 to coordinate funding decisions and approve the award of over \$31 million to service providers, local municipalities and local governments. In June 2024, it approved more than \$17 million in Homeless Shelter Cities Restricted Account funding for eligible cities. The Shelter Cities Advisory Board is successfully being coordinated in partnership with the Utah League of Cities and Towns.
- Funding allocated for Deeply Affordable Housing and Attainable Housing grants will create over 2,000 units that will be accessible to individuals and families experiencing homelessness or at risk of homelessness.

DIVISION HIGHLIGHTS

CHALLENGES

- A lack of affordable housing continues to be a challenge throughout the state. Access to affordable housing is a key component in reducing homelessness.
- There is an increased focus on unsheltered homelessness and overflow for winter emergency shelter across the state. Strategies and responses are being developed and coordinated with Local Homeless Councils and local governments.
- Funding resources are limited for case management and wrap-around services to support individuals and families when they exit homelessness to housing. The Utah Homeless Services Board plans to discuss strategies and solutions to address resources.
- The capacity for Local Homeless Councils to coordinate the local response to homelessness and implement the state and local strategic plans varies and is limited.

Additional Reporting

Section 35A-16-209 of Utah State Code requires the reporting of the cost of construction per bed for each new shelter, transitional housing, or permanent supportive housing compared to the average cost of a similar facility during the past three years and annual operating cost per bed of a homeless resource center or emergency shelter, including utilities, staff, and maintenance. As a new reporting requirement, this data is not yet available but will be included in the next annual report.

Subsection 35A-16-302(3) requires reporting on how funded projects meet the needs identified in the strategic plan. This will also be required in next year's report.

Section 35A-16-208 of Utah State Code requires the following report on homeless data. Many of these items are available in the [Annual Homeless Data Dashboard](#). Others are still being

developed and will be added to the dashboard. Required data points that are available in the dashboard includes:

- Number of individuals who are homeless for the first time
- Number of individuals who returned to homelessness after having exited homelessness within the two previous years
- Number of individuals who remained homeless since the last report
- Number of individuals experiencing homelessness since the last report by household type (partially available)
- Number of individuals who exited by exit destination (partially available)

Required data points that are still in development and will be added to the dashboard include:

- Number of individuals who are experiencing homelessness for the first time plus the number of individuals who are returning to homelessness minus the number of individuals who are exiting homelessness
- Percentage of individuals experiencing homelessness who have a mental health disorder, substance use disorder, chronic health condition, physical disability, developmental disability, HIV/AIDS or are survivors of domestic violence, veterans or are unaccompanied youth 24 years old or younger
- Number of individuals who exited homeless services since the last report by type of homelessness, subpopulation, exit destination, progress, by project type, on each goal established in accordance with goals established by the Utah Homeless Services Board. The board has not yet established these goals.

See Appendix B for the Office of Homeless Services budget and Appendix C for the Office of Homeless Services Disbursements.



TRICIA DAVIS

For additional information visit jobs.utah.gov/homelessness or contact Tricia Davis, division director, at tadavis@utah.gov or the State Homelessness Coordinator, Wayne Niederhauser at wniederhauser@utah.gov.



WAYNE NIEDERHAUSER



FULL-TIME
EMPLOYEES: 25



**WORKFORCE
SERVICES**
HOMELESS SERVICES

DIVISION HIGHLIGHTS

REFUGEE SERVICES OFFICE

The Refugee Services Office improves the lives of more than 65,000 refugees resettled in Utah communities. The office serves as the designated state agency to house the State Refugee Coordinator and to receive and direct money from the U.S. Office of Refugee Resettlement. Most of these funds are granted to community service providers and other agencies to deliver vital services for the successful integration of refugees in Utah. The Refugee Services Office is also home to a dedicated refugee employment team that administers the Family Employment Program and Refugee Cash Assistance program for Utah's newly arrived refugees. The team works collaboratively to develop employment plans, provide job preparation services and support Temporary Assistance for Needy Families-funded refugee programs, including case management and housing programs for Utah's refugees.

GOAL

To build a bridge to success for refugees in our community that focuses on family-sustaining employment to enable refugees to succeed in Utah for generations to come.

DATA

Refugees Served	
State Fiscal Year	# Served
2023	12,304
2024	11,954

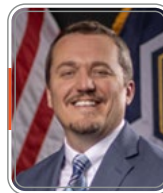
ACHIEVEMENTS

- Since the initial Afghan evacuation efforts in late 2021 and Ukrainians in early 2022, Utah has served as a national model in developing nuanced and responsive integration strategies. The Refugee Services Office maintained partnerships with four agencies to provide legal aid to clients in their navigation of parole and family reunification efforts. All initially identified needs have now been met through these partnerships. Resettled Afghan and Ukrainian families have exceeded initial integration goals, with children enrolled in age-appropriate education programs, adults setting and reaching employment and education goals, and even forming 501(c)(3) nonprofits to aid the greater community in reaching their long-term integration goals.

- In 2024, the Refugee Services Office worked with the four agencies providing support to newly-arrived refugees to develop a plan to provide an extended array of integration-focused supportive services. Four supportive services were identified as crucial to long-term integration success. The collaborative effort will allow resettlement agencies to offer in-house employment support services, housing support, youth and family support and development of community-specific partnerships. An emergency fund has also been established to support time-sensitive needs for refugee households.

CHALLENGES

The continued increase in the rate and pace of refugee arrivals to Utah has created great pressure on the existing systems and structures to respond to federal resettlement policy changes. During this time, national guidance has shifted toward statewide, decentralized resettlement efforts, and several novel resettlement pilot programs have become operational. Staff continue to rise to the challenge, partnering within and across State of Utah departments, provider networks and impacted communities to develop regionally appropriate, streamlined pathways and ensure newly resettled refugee families who call Utah home continue to thrive.



MARIO KLJAJO

For additional information visit refugee.utah.gov or contact Mario Kljajo, division director, at mkljajo@utah.gov.



FULL-TIME
EMPLOYEES: 44

DIVISION HIGHLIGHTS

UNEMPLOYMENT INSURANCE

The Unemployment Insurance Division works to support the re-entry of Utah’s skilled workforce into full-time employment. Funded entirely by dedicated employer contributions, the unemployment insurance program provides qualified workers who are unemployed through no fault of their own with temporary assistance to help bridge the gap between jobs. By implementing innovative and accessible tools for both employers and unemployed Utahns, paired with exceptional customer service, the division quickly and efficiently processes employer contributions and benefit payments.

GOAL

To provide economic stability to Utah’s employers, workforce, families and communities.

DATA

Unemployment Benefit Determinations	
State Fiscal Year	Total Determinations
2022	464,518
2023	410,924
2024	516,339
Unemployment Insurance Contributions	
State Fiscal Year	Total Collected
2022	\$248,525,903
2023	\$336,735,309
2024	\$315,991,945
Timeliness (% of benefit payments made within 14 days)	
State Fiscal Year	Rate
2022	83.3%
2023	88.5%
2024	86.0%

Federal Separation Benefits, Timeliness and Quality (BTQ) Score	
State Fiscal Year	BTQ Score
2022	92.5%
2023	95.75%
2024	94.0%
Volume Counts	
State Fiscal Year	Claims
2022	97,327
2023	87,355
2024	111,697
Re-Employment	
Calendar Year	Rate
2021	67.0%
2022	69.91%
2023	66.29%
Duration	
Calendar Year	Weeks
2021	13.0
2022	15.4
2023	12.7
Exhaustion	
Calendar Year	Rate
2021	30.8%
2022	29.3%
2023	28.8%



DIVISION HIGHLIGHTS

ACHIEVEMENTS

- During the last federal performance year (April 2023 through March 2024) Utah's unemployment insurance program was in the top 10 for eligibility decision timeliness (fourth), separation decision quality (seventh) and non-separation decision quality (ninth).
- During that same period, Utah's unemployment insurance program set up 15,423 new employer accounts, found 4,819 misclassified workers and collected \$12,272,010 in benefit overpayments.
- Utah's unemployment insurance program was the only state or territory in the country to pass 100% of its data validation.

CHALLENGES

Re-employment and payment integrity continue to be the main concerns for the Unemployment Insurance Division. The division continues to work on Re-Employment Services and Eligibility Assessments (RESEA) for claimants, while also safeguarding benefit payments by validating applicants for unemployment insurance. Utah unemployment insurance integrity results are among the best in the country, but that is a field that requires constant maintenance. The division continues to work with the US Department of Labor with its pilot program to enhance claimant ID validation, as well as looking to improve methods of detecting fictitious employer schemes to ensure that unemployment insurance benefits are being paid correctly.



TRUST FUND BALANCE

June 30, 2024

\$1,290,540

PERCENT OF EMPLOYERS REGISTERED WITHIN

90 DAYS

State Fiscal Year 2024

96.1%

Please see Appendix D for a more detailed balance sheet of Utah's Unemployment Insurance Trust Fund.



JUSTIN WILLIAMS

For additional information visit jobs.utah.gov or contact Justin Williams, division director, at jswilli@utah.gov.



WORKFORCE SERVICES
UNEMPLOYMENT INSURANCE



FULL-TIME EMPLOYEES: 205

DIVISION HIGHLIGHTS

UTAH STATE OFFICE OF REHABILITATION

The Utah State Office of Rehabilitation (USOR) provides services to individuals with disabilities to assist them in achieving competitive, integrated employment, increasing their independence and enhancing their quality of life.



REHABILITATION SERVICES PROGRAM

GOAL

The rehabilitation services program provides high-quality, individualized services to eligible clients with disabilities. These services include disability restoration and treatment services, counseling and guidance, assistive technology, training, job placement services and follow-up support.

KEY STRATEGIES: Statewide Rehabilitation Services staff, including vocational rehabilitation counselors, employment specialists, benefits planners and assistive technology specialists, collaborate to provide a comprehensive system of support to assist individuals overcoming barriers and achieving their employment goals.

DATA

Rehabilitation Services State Fiscal Year 2024	
State Fiscal Year	New VR Applicants
2023	6,599
2024	8,427
State Fiscal Year	VR Clients Served
2023	16,477
2024	18,830
State Fiscal Year	VR Clients Closed Employed
2023	2,165
2024	2,003
State Fiscal Year	Measurable Skills Gain
2023	56.9%
2024	57.4%

State Fiscal Year	Employers Served by Business Relations
2023	1,881
2024	2,116
State Fiscal Year	UWIPS Benefits Summaries Presented
2023	515
2024	627
State Fiscal Year	New UCAT Clients Served
2023	712
2024	612
State Fiscal Year	Social Security Beneficiaries Closed Employed
2023	490
2024	494
State Fiscal Year	Percent Of Individuals With Significant Disabilities Closed Employment
2023	84.82%
2024	81.09%
State Fiscal Year	Percent of Individuals Served That Were Transition-Age Youth With Disabilities
2023	42.47%
2024	47.48%

DIVISION HIGHLIGHTS

ACHIEVEMENTS

- USOR’s Vocational Rehabilitation program has seen significant success from its outreach and awareness efforts, resulting in more individuals with disabilities accessing educational and employment support services. During the past year, the program saw a 27.7% increase in applicants.
- USOR has made great strides in expanding pre-employment transition services for students with disabilities. These services are designed to help students successfully transition to adulthood by offering career exploration, life skills training and hands-on workplace experiences. Through targeted outreach, strategic partnerships with school districts and the implementation of new service pathways, USOR has been able to reach more students and ensure they are equipped with the necessary tools for their future, resulting in a 15% increase in the number of students served.
- USOR’s Work Ability Internship Program continues to offer valuable opportunities for individuals with disabilities to gain paid work experience, develop essential skills and prepare for reentry into the workforce. During the past year, USOR hosted 12 interns in its offices, providing them with practical experience and professional development. As a result, four interns secured permanent positions with state agencies. Other interns found employment in the private sector or were connected to training programs for further support and skill enhancement.
- USOR’s ongoing efforts to promote the ABLE Utah program, a savings initiative based on the Achieving a Better Life Experience (ABLE) Act, continue to enhance financial stability and independence for individuals with disabilities. ABLE Utah enables participants to save and invest without affecting benefits like Medicaid or Supplemental Security Income (SSI), with funds available for disability-related expenses. During the past year, the program has seen a 46% increase in active accounts and \$6 million in managed assets.

CHALLENGE

While USOR’s Vocational Rehabilitation program has made significant progress in serving more students with disabilities, it has not yet fully expended its reserve funding for pre-employment transition services. To address this, USOR has developed a strategic action plan to meet its program goals. This plan includes ongoing outreach and

awareness initiatives targeting students, partners and educators, as well as allocating additional resources to support students in educational, community and workforce settings.

DISABILITY DETERMINATION SERVICES

GOAL

The Disability Determination Services (DDS) works in partnership with the Social Security Administration (SSA) to adjudicate disability claims and process continuing disability reviews.

DATA

For DDS, SSA program funding is based on a federal fiscal year cycle (Oct. 1 – Sep. 30).

DDS Standards	FFY 2023	FFY 2024*
Number of Adjudicated Claims Per Year	18,858	16,760*
Accuracy Rates	95.37%	95.85%*
Processing Time (average)	169.6 days	216.3 days*

*Data as of 7/26/24. Complete numbers will be available at the end of Federal fiscal year.

ACHIEVEMENTS

DDS started the implementation of Intelligent Medical Language Analysis Generation (IMAGEN) software, which will assist with more easily identifying and analyzing clinical content in medical records and lead to more accurate and timely decisions for disability applicants.



DIVISION HIGHLIGHTS

CHALLENGE

Utah's strong economy and low unemployment rate have made it challenging to hire and retain qualified employees, resulting in increased backlogs and agency processing times across the nation. Despite this, DDS maintained successful accuracy rates and continued to clear claims within SSA's standards. Compounding the issue of increasing backlogs and processing time is the continuation of a federal hiring freeze in FFY24.



DIVISION OF SERVICES OF THE DEAF AND HARD OF HEARING

GOAL

The Division of Services of the Deaf and Hard of Hearing (DSDHH) provides individuals who are Deaf, hard of hearing or DeafBlind with opportunities and programs to enhance or maintain skills necessary to fully participate in their employment, family and community. DSDHH is also responsible for certifying all American Sign Language (ASL) interpreters for Utah.

KEY STRATEGIES: Program services are provided without communication barriers at both the Sanderson Community Center of the Deaf and Hard of Hearing in Taylorsville and a satellite office in St. George.

DATA

- DSDHH provided accessible services to 4,787 deaf and hard of hearing individuals across the state, and an average of 1,428 individuals received one or more services each month.
- The hard of hearing program provided educational services and resource information to 3,808 individuals.
- The Utah Interpreter Program issued certifications to 637 individuals.

ACHIEVEMENTS

- The Utah Interpreter Program has updated its policies and procedures to make them more clear and accessible for individuals who want to become working ASL interpreters.
- Client advocacy services provided important access to resources such as HEAT, Volunteer Income Tax Assistance (VITA), and the Senior Health Insurance Program (SHIP) by providing outreach and services in ASL.

CHALLENGE

The division continued to implement a new software system that will more accurately document customer information, attendance and room reservations. This will require training for staff and community members who utilize our services over the coming year.



DIVISION OF SERVICES FOR THE BLIND AND VISUALLY IMPAIRED

GOAL

The Division of Services for the Blind and Visually Impaired (DSBVI) provides services to increase the personal and economic independence of Utah's blind and low-vision population.

KEY STRATEGIES: Program services include training and adjustment services, low vision services and specialized services for DeafBlind individuals.

DATA

- 2,658 individuals received low vision services.
- 166 individuals who are Deafblind received Support Service Provider (SSP) and iCanConnect services.
- 84 part-time and virtual students and 18 full-time students received training and adjustment services.

ACHIEVEMENTS

- The division worked closely with the Utah Schools for the Deaf and Blind (USDB) and other organizations to provide training opportunities to youth. DSBVI attended career fairs, provided a summer short program for students and an open house for students, their parents and partners.
- The SSP program trains and connects trained individuals to adults who are DeafBlind and in need of support to gain unrestricted access to their environment. SSPs relay visual and environmental information and may serve as a guide and assist with reading, errands, transportation, etc. iCanConnect provides equipment and training to people with significant combined hearing and vision loss so they can stay connected to friends and family. Outreach efforts increased the number of individuals receiving both of these important services this year.

DIVISION HIGHLIGHTS

- The Business Enterprise Program (BEP) added two new managers to the program. BEP has added locations in both the private sector and in government facilities to increase sales. Three locations have been converted to micro markets to raise profitability.

CHALLENGE

The Training and Adjustment Services (TAS) has been experiencing decreases in student enrollments. This is a trend that is being seen by TAS programs across the nation. DSBVI has worked with other states to understand how to face this challenge and work on ways to build student enrollment by offering new programs and reevaluating the current business model.



**WORKFORCE
SERVICES**
REHABILITATION



SARAH BRENNNA

For additional information visit usor.utah.gov or contact Sarah Brenna, division director, at sbrenna@utah.gov.



**FULL-TIME
EMPLOYEES: 430**

THE ROBERT G. SANDERSON

COMMUNITY CENTER of the Deaf and Hard of Hearing is named in honor of Robert G. Sanderson, Utah's first state coordinator of services to people who are Deaf, DeafBlind or hard of hearing.

Today, the Sanderson Center continues his legacy as the home of Utah's Division of Services of the Deaf and Hard of Hearing. At the center, community members can access support in identifying services, help in finding a job, and access to resources, technology and classes.

The center also manages the state's certification of American Sign Language interpreters.



DIVISION HIGHLIGHTS

WORKFORCE DEVELOPMENT

The Workforce Development Division fuels Utah's economic engine by supporting the workforce with training, education and other resources. Aligning the skills and knowledge of our citizens with the needs of employers is the top priority. With 30 one-stop employment centers embedded in communities across the state, services are provided to help job seekers connect with employers and receive the training and skills they need to be prepared for employment.

GOAL

To fuel Utah's economic engine by supporting the workforce with career coaching, training, education and support.

DATA

Job Orders	
State Fiscal Year	# of Orders
2023	547,776
2024	403,235
Internal Compliance Case Review	
State Fiscal Year	Accuracy Rate
2023	86.32%
2024	87.3%
Self-Reliance Training	
State Fiscal Year	Individuals Trained
2023	954
2024	1014
TANF Positive Closure	
State Fiscal Year	Rate
2023	76.8%
2024	72.04%

WIOA Positive Closure	
State Fiscal Year	Rate
2023	89.73%
2024	87.3%
Job Seekers Served	
State Fiscal Year	# Served
2023	583,567
2024	832,781
Employers Served	
State Fiscal Year	# Served
2023	33,060
2024	41,122
Average Quarterly Job Placements	
State Fiscal Year	# Placed
2023	43,776
2024	44,516



DIVISION HIGHLIGHTS

ACHIEVEMENTS

- Over the past state fiscal year, the division hosted six statewide virtual job fairs, and two specialized job fairs focused on employment opportunities for individuals with disabilities. The events had an average of 725 job seekers and 56 employers hiring for a combined total of about 4,500 jobs. Prior to each job fair, the department hosted a virtual training to prepare job seekers to be successful in connecting with employers, attracting about a third of attendees.
- The division trained staff who assist WIOA Youth customers in career coaching techniques to better engage and motivate youth customers.
- Re-employment support system workshops are provided for unemployment insurance claimants identified as most likely to exhaust their benefits. During the state fiscal year, 3,146 claimants attended these workshops specifically designed to help reconnect them to employment in their former field or a new field.

CHALLENGE

A primary challenge is to continue to create a talent pipeline for employers in the new economy. As the division reaches out to low-wage, low-skill workers and disadvantaged populations, staff often find that these individuals are unaware of services available to assist them in obtaining the type of employment needed to support their families. Over the next year, the division will continue to perform outreach for disadvantaged individuals in Utah so they can take advantage of services available to them to connect to the workforce through sustainable careers. There will also be continued efforts to reach out to employers to help them find qualified candidates for their job openings.

LIZ CARVER



For additional information visit jobs.utah.gov/workforce or contact Liz Carver, division director, at ecarver@utah.gov.



**WORKFORCE
SERVICES
WORKFORCE
DEVELOPMENT**



**FULL-TIME
EMPLOYEES: 383**



DIVISION HIGHLIGHTS

WORKFORCE RESEARCH AND ANALYSIS

The Workforce Research and Analysis Division is responsible for analyzing Utah's dynamic economic landscape and assisting policymakers, business owners, job seekers and industry leaders in making informed decisions. The division consists of an expert team of economists and labor market analysts. Division staff are at the forefront of gathering in-depth data and providing clear analysis to support Utah's economy. The division provides data and analysis tied to the federal programs and grants administered by the Department of Workforce Services and partnering state agencies.

GOAL

To provide the economic and programmatic information that matters for Utahns in a concise and thorough manner, allowing policymakers, business owners, job seekers, industry leaders and partners to make informed decisions.

DATA

Management Information Systems Data Reports and Requests	
State Fiscal Year	Number of Reports/ Requests
2023	3,424
2024	3,574

ACHIEVEMENTS

- At the start of the performance year, the Management Information Systems team implemented new performance plan expectations to align with the department's strategic plan. Through these performance measurements, the team improved their timeliness, accuracy and productivity outcomes. The team's proactive work to innovate and improve usability was crucial in the development of new reports and updates to existing reports for Workforce Services customers and stakeholders.
- The Economic Research and Analysis team experienced the retirement of the team's manager and chief economist this past performance year. In preparation for the chief economist's departure, the team implemented an approach to capture institutional knowledge and retain program expertise. Through the reallocation of responsibilities and restructuring of communication pathways, the team continued its successful completion of performance outcomes and labor market information deliverables.

- The Bureau of Labor Statistics (BLS) team had great skill advancement over the performance year, with a focus on cross training to improve their knowledge-based understanding of the different BLS programs. The team surpassed the required metrics outlined in the BLS Labor Market Cooperative Agreement earning recognition for their dedicated work.

CHALLENGE

As Workforce Services' enterprise systems are modernized to increase data collection and storage capacity, the division is challenged to enhance its data identification and extraction expertise in meeting the demands for analytics and reports. The division has experienced turnover resulting in many new staff joining the division in the past three years. The ability to preserve institutional knowledge and program expertise is a challenge for division leadership. Therefore, the ongoing focus is to identify gaps within procedures, processes and protocols, then create resources in the form of policy, training and mentoring to support staff and enhance division success.



WORKFORCE SERVICES RESEARCH & ANALYSIS

CHRIS WILLIAMS



For additional information about Workforce Research and Analysis, visit jobs.utah.gov or contact Chris Williams, division director, at cjwilli@utah.gov.



FULL-TIME
EMPLOYEES: 31

PROGRAM HIGHLIGHTS

REGISTERED APPRENTICESHIPS



PROGRAM PURPOSE

Registered apprenticeship is an industry-driven, high-quality career pathway where employers can develop and prepare their future workforce, and individuals can obtain paid work experience, receive progressive wage increases, classroom instruction and a portable, nationally-recognized credential. Registered apprenticeships are industry-vetted and approved and validated by the U.S. Department of Labor. Some programs also include industry-specific certifications, a degree or credit toward a degree.

Registered apprenticeships have proven to be an effective earn-and-learn model. Programs require commitment and investment from employers, who pay an apprentice's wage and ensure apprentices have access to structured on-the-job learning and mentorship. Registered apprenticeship programs are a solution to an employer's business need for workers and a worker's need for training and income. Registered apprenticeships continue to be a focus for the state and demonstrate value as a talent recruitment, economic and workforce development, employee retention and economic recovery strategy. Workforce Services continually seeks to identify, promote and expand registered apprenticeship opportunities statewide.

KEY INITIATIVES AND STRATEGIES

During the first year of the U.S. Department of Labor State Apprenticeship Expansion Formula grant, Workforce Services continued connecting with employers, programs and apprentices which resulted in the development of 20 new registered apprenticeship programs. The department continues to expand and fully integrate registered apprenticeship into state workforce, education and economic development strategies and programs, to broaden apprenticeships in information technology, construction, health care and manufacturing and expand the apprentice candidate pool.

The commissioner of apprenticeships worked with key stakeholders to implement activities and strategies to support recommendations made in the annual Apprenticeship Utah report. Recommendations along with lessons learned from the Apprenticeship State Expansion grant were also used to develop proposal submissions for State Apprenticeship Expansion Formula grants. The 2024 Apprenticeship Utah report is available [here](#).

Two apprenticeship navigator positions were created this year to help facilitate the growth of registered

apprenticeships in the state. The role of the navigators is to lead the development and implementation of apprenticeship and pre-apprenticeship initiatives in urban and rural areas. The navigators also collaborate with stakeholders to design and customize programs that align with local workforce needs and coordinate with and act as liaisons with the local Federal Office of Apprenticeship staff. Since October 2023 when the navigators started their positions, they have assisted in adding 20 new registered apprenticeships to our state network.

FUNDING UPDATE

The State Apprenticeship Expansion Fund grant providing funding for apprentices' educational and employment-related expenses as well as on-the-job training reimbursements for employers started July 1, 2024. Three primary goals of the funding are to: 1) Advance registered apprenticeship as a post-secondary education career pathway and workforce development strategy; 2) Integrate statewide registered apprenticeship strategies to meet demand for new programs in traditional and non-traditional industries; and 3) Build capacity to significantly increase registered apprenticeship opportunities for all.

ACHIEVEMENTS

- Workforce Services supported the development of 20 newly registered apprenticeship programs. There are currently 287 active registered apprenticeship programs in the state.
- Apprenticeship State Expansion grant outcomes include:
 - A total of 159 grant participants
 - 90% retention rate for participants
 - The average starting hourly wage is \$19.25 for grant-funded apprentices
- Through the resources provided by the State Apprenticeship Expansion Formula (SAEF) Grant, Workforce Services supported the creation of a teaching apprenticeship program in contract with the Utah State Board of Education. The new program is aimed at enhancing opportunities for individuals without a bachelor's degree to enter the teaching profession. This includes existing teacher aides, paraeducators and substitute teachers who are already working in USBE schools and are interested in furthering their career in teaching.

See the [Apprenticeship Utah Report](#) for additional achievements.

PROGRAM HIGHLIGHTS

CHALLENGES

- The definition of apprenticeship was established in Utah Code 35A-6-102 as part of the Apprenticeship Act in the Utah Workforce Services code. It requires that the program be registered with the U.S. Department of Labor (U.S. DOL) while other state agency and education codes do not. In addition, some occupations are governed by licensure requirements. As a result, there continues to be an ongoing discussion regarding the value of registered apprenticeship programs versus non-registered apprenticeship programs. Benefits of registering apprenticeship programs with U.S. DOL include an approval process to ensure training meets industry standards, ongoing monitoring to ensure that the program maintains high-quality standards, protections for both the employer and the apprentice, guaranteed wage increases for the duration of the apprenticeship program and access to federal grant funding.
- Providing complete and accurate apprenticeship, pre-apprenticeship and youth apprenticeship data is a challenge. Registered apprenticeship program data is collected and managed by the federal Office of Apprenticeship, not the state of Utah. Data access is dependent on the federal Office of Apprenticeship's willingness to share data. The commissioner of apprenticeship dedicates a significant amount of time to gathering information from registered apprenticeship program sponsors. While some sponsors are willing to provide data, some are unresponsive. Youth apprenticeship and pre-apprenticeship programs are not tracked consistently within any organization.
- The perception that apprenticeship is a limited avenue to a few careers in construction and manufacturing is a consistent challenge as we engage with the public and potential industry partners. There is a wide variety of apprenticeable occupations in the state that are in non-traditional industries, such as tech, cyber-security, care economy, education services, finance and supply.

For additional information about apprenticeships in Utah see the full annual report in the addendum or contact Scott Romney at sbromney@utah.gov.

CHILD CARE QUALITY INITIATIVES

PROGRAM PURPOSE

The Office of Child Care is required to use funding to support quality improvement efforts in child care programs operating throughout the state.



KEY INITIATIVES AND STRATEGIES

As part of federal requirements, the Utah Child Care and Development Fund (CCDF) state plan is completed every three years and whenever substantial policy changes are made. The state plan guides the Office of Child Care's quality initiatives.

Quality funding is used to ensure effective implementation and alignment with the four priorities established in the Child Care and Development Block Grant (CCDBG) Act: (1) ensure health and safety; (2) help parents make informed choices; (3) provide equal access to stable, high-quality child care for low-income children; and (4) enhance the quality of the early childhood workforce.

The strategies for improving the quality of child care go beyond traditional child care programs serving young children and extend to programs providing after-school, out-of-school-time and school readiness services. The Office of Child Care provides funding to these programs to improve the quality of services and programming delivered to children through several grants. These programs largely serve students identified as low-income and often in communities that lack enrichment activities.

Central to the Office of Child Care's quality initiatives is Utah's Child Care Quality System (CCQS), which assists parents with making informed care decisions for their children by providing certified quality ratings to child care programs based on scores in five domains of quality. All licensed centers and family child care programs accepting child care subsidy payments are eligible to participate.

At the end of SFY24, 125 of 437 (29%) licensed center programs had a current certified quality rating. Of those that were rated, 31 programs earned a Certified Foundation of Quality rating, 45 earned a Building Quality rating, 44 earned a High Quality rating and five earned a High Quality Plus rating.

Sixty-two of 863 (7%) licensed family child care programs had a current certified quality rating. Of those that were rated, 17 programs earned a Certified Foundation of Quality rating, 18 earned a Building Quality rating and 27 earned a High Quality rating.

The Office of Child Care provided coaching and financial support to programs that were accepted into the CCQS Intensive Coaching Program. In SFY24, 27 licensed child care

PROGRAM HIGHLIGHTS

centers and 19 licensed family child care programs received a contract that included in-depth coaching services and funding to assist them with meeting program-specific goals to work toward receiving a certified High Quality rating.

In addition, Peer Learning Community (PLC) opportunities supported programs in understanding best practices and how to implement them. Thirty-one family providers and 24 center providers participated in a PLC.

The Office of Child Care's efforts to enhance quality in the child care industry also included strategies to expand and strengthen professional development for the workforce, including 516 courses offered for continuing education through partner agencies with over 4,115 registrants. Scholarship assistance has been another key priority to support the workforce with 3,400 full scholarships given for annual subscriptions to an online, professional development platform to obtain training for credentials and continuing education, 288 full scholarships for the costs to receive or renew the nationally-recognized Child Development Associate (CDA) credential, and 222 scholarships for early childhood college courses and related degrees through multiple partner agency programs.

FUNDING UPDATE

State and federal funding combine to support quality initiatives and meet federal requirements to expend at least 9% in quality activities and at least 3% in quality activities specific to infants and toddlers.

OUTCOMES AND KEY MEASURES

In addition to the outcomes and measures required by the CCDF Reauthorization Act, the Office of Child Care developed performance measures within CCQS. The following is a summary of measures tracked by OCC:

- The majority of children covered by child care subsidies attend "High Quality" or "High Quality Plus" rated licensed child care programs.
 - At the end of FY24, approximately 12% of children covered by child care subsidies attended a "High Quality" or "High Quality Plus" rated child care program as compared to 6% in FY23.
- Families use the Care About Childcare website to find CCQS-rated child care programs.
 - In FY24, the Care About Childcare search for care had 53,637 views as compared to 59,340 views in FY23.
- The majority of licensed child care programs participate in CCQS.
 - At the end of FY24, 29% of licensed centers and 7% of licensed family child care programs were

actively participating in CCQS as compared to 26% and 9% respectively at the end of FY23.

- The majority of child care programs are rated "High Quality" or "High Quality Plus."
 - At the end of FY24, 41% of rated licensed centers and family child care programs earned a certified quality rating of "High Quality" or "High Quality Plus" as compared to 28% at the end of FY23.

ACHIEVEMENTS

- The Child Care Quality System had the highest number of center-based programs participating to date. At the end of SFY24, 125 centers were rated, and 49 programs earned a "High Quality" or "High Quality Plus" rating as compared to 30 at the end of SFY23.
- Twelve of the 19 family child care providers that were part of the CCQS Intensive Coaching program were able to achieve a "High Quality" rating.
- Funded by the American Rescue Plan Act, 206 individual scholarship recipients employed in child care programs had over \$516,127 of college tuition repaid on their behalf through Utah's Early Education Payback Program.

CHALLENGE

- This is still a challenging time for child care providers as they are trying to stabilize their workforce, which is critical for improving the quality of programs. Program participation in CCQS is a small percentage of eligible programs and the Office of Child Care would like to see increased engagement.
- The industry continues to struggle with staff recruitment and retention efforts.

For additional information about quality child care, visit careaboutchildcare.utah.gov or contact division director Heather Thomas, at heatherthomas@utah.gov.

CHILD CARE SUBSIDY PROGRAM

PROGRAM PURPOSE

The Office of Child Care administers the child care subsidy program. The program provides subsidies to eligible families to help offset the high costs of child care necessary for working parents. In the state fiscal year 2024, an average of 7,932 households and 14,898 children received child care assistance each month. The program serves parents who meet minimum work



PROGRAM HIGHLIGHTS

requirements and whose household income is at or below 85% of the state median income.

KEY INITIATIVES AND STRATEGIES

As part of federal requirements, a Utah Child Care and Development Fund (CCDF) state plan is completed every three years and whenever substantial policy changes are made. The state plan guides the Office of Child Care's initiatives.

The Office of Child Care met several times with early childhood partners and stakeholders in preparation for the development of the new CCDF State Plan covering FFY 2025-27. A draft state plan was published for public comment and feedback, and the final document was submitted for approval on June 30, 2024. The input and recommendations will help to inform policy decisions over the next three years.

CCDF Final Rule changes were announced in Spring 2024. Utah is one of the leading states that is already in compliance with most of the new requirements, including issuing payments prospectively, paying for child care based on enrollment and capping families income-based copayments at seven percent of a household's income. Utah's payment practices align with the child care industry and support providers and families. The income eligibility threshold of 85% of the state median income continues to remain in place.

The Office of Child Care is required to complete a market rate survey every three years as a guide to setting payment rates within the context of market conditions. This ensures that child care subsidy rates are sufficient to provide equal access among Utah families to the full range of child care services, including high-quality care.

In 2024, system changes were made so that providers could participate in the survey by updating their records within the Care About Childcare website. This was well received. There was an 88.7% response rate from licensed centers and an 85.2% response rate from licensed families. The results of the study were analyzed by the University of Utah's Economic Evaluation Unit and published in May 2024.

The child care cost estimation model developed in SFY23 was also used to inform how the market rates compare to the cost of quality care at different levels in the Child Care Quality System.

FUNDING UPDATE

State and federal funding combine to support these subsidy initiatives and meet federal requirements to expend at least 70% of the federal grant on these activities, ensuring children in low-income families have access to high-quality early care and education programs. In SFY24, \$108,714,497.04 was spent on child care subsidies and copayments.

OUTCOMES AND KEY MEASURES

A number of outcomes and measures are required by the CCDF Reauthorization Act and outlined in Utah's CCDF State Plan. In addition, the United States Department of Health and Human Services requires states to report on specific outcomes annually. Both the Office of Child Care and federal outcomes are submitted annually by Dec. 31.

ACHIEVEMENTS

- Comparing caseload data from SFY23 to SFY24, there has been more than a 4% increase in the monthly subsidy caseload. By increasing the income thresholds to 85% of state median income, the maximum allowable per CCDF regulations, more families qualify for subsidy for a longer period of time.
- In January 2024, the infant rate for licensed providers was increased to the 90th percentile of the 2021 Market Rate Study, and the rates for all other age groups were raised to the 80th percentile. These rate increases were implemented to help adjust for inflation while the 2024 Market Rate Study was in progress between January and March of 2024.
- To verify attendance and help maintain program integrity, licensed providers are now required to use a department-approved electronic attendance tracking system. Records are to be kept and provided to the department upon request.

CHALLENGES

- Child care providers continue to struggle with employee retention because of competition with other industries that can offer high wages, while also facing substantial increases in business costs. These challenges affect the accessibility and affordability of child care for families. The Office of Child Care continues to evaluate these trends and engage stakeholders to implement strategies to aid in the long-term recovery of the child care system.
- The increased costs that providers face have driven the child care market rates up substantially. In addition to the subsidy rate increases made in January 2024, the Office of Child Care plans to implement another rate increase in October 2024. Although the department continues to serve all families who apply and qualify for child care assistance, the subsidy rates are set below the recommended 75th percentile based on 2024 Market Rate Study due to budget constraints. The Office of Child Care is exploring ways to increase subsidy rates without implementing a waitlist or imposing policies that would be detrimental to many families.

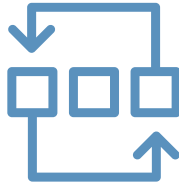
For additional information about child care subsidies, visit jobs.utah.gov or contact division director Heather Thomas, at heatherthomas@utah.gov.

PROGRAM HIGHLIGHTS

COMMUNITY SERVICES BLOCK GRANTS

PROGRAM PURPOSE

Community Services Block Grant (CSBG) is an appropriation from the U.S. Department of Health and Human Services to help communities address poverty issues. States are allocated money on a formula basis and are directed to fund anti-poverty agencies statewide to address the local issues of poverty. There are nine agencies statewide that receive funding from CSBG. Every county in the state is served by one of these agencies.



CSBG is a flexible source of funding for these grantees to allow each community to properly address the issues of poverty. Grantees operate under the direction of a tripartite board of elected officials, low-income individuals, and representatives from the private sector. These boards are charged with identifying the specific problems in the community, developing work plans and structuring programs to address these issues.

KEY INITIATIVES AND STRATEGIES

The state partners with community action agencies throughout Utah who account for their success within three national goals:

- Individuals and families with low incomes are stable and achieve economic security;
- Communities where people with low incomes live are healthy and offer economic opportunity; and
- People with low incomes are engaged and active in building opportunities in communities.

FUNDING UPDATE

The total funds allocated to the state of Utah in federal fiscal year 2024 was \$3,930,376.

OUTCOMES AND KEY MEASURES

Vulnerable populations served by CSBG Network

- Number of seniors served: 14,276
- Number of people with disabilities served: 11,197
- Number of children served: 35,241

ACHIEVEMENTS

- In collaboration with three local cities, Community Action Services and Food Bank's (CASFB) Financial Learning Center created a Budget and Resources class to help clients with water and electricity shut-offs

become aware of community resources and manage their money. CASFB's low- and very-low-income clients are better prepared to understand their rights and responsibilities in the current economy. The class is held weekly for clients seeking assistance and is open to the public. Clients are encouraged to take all four financial management classes: Budget, Credit, Debt, and Savings. CASFB tracks the impact of these classes and their role in helping clients move to self-sufficiency.

- Ogden-Weber Community Action Partnership (OWCAP) partnered with Ogden Civic Action Network to develop housing education materials specific to the local community. The co-generated materials are used during various housing workshops geared towards specific populations including community members, service providers, high school students and Weber County inmates. This focus on education and prevention services ensures OWCAP's continued ability to provide housing-related services and support in the absence of rental assistance funding.
- Utah Community Action (UCA) is committed to enhancing connectivity with clients while ensuring convenient access to our services. In the past year, UCA embraced technology to introduce weekly workshops focusing on Tenant Education and Financial Literacy. Previously, these workshops were held only once a month and required clients to travel to a physical location, creating challenges for those with transportation and schedule limitations. In response, UCA implemented a new process in which case managers provide clients with a direct link to access workshops, which now occur weekly. This adjustment has resulted in a notable increase in attendance, as clients appreciate the flexibility to participate at a time that aligns with their schedules.

CHALLENGES

- Duplicate data entry required of Community Action Program agencies administering Federal programs due to the requirements of the CSBG Annual Report cause extra, unnecessary work.
- Significant proposed, unfunded changes to the CSBG Annual Report can be difficult to comply with.
- Lack of timeliness in federal guidance makes it difficult to adjust to changes.

For additional information, contact Karen Quackenbush at kquackenbush@utah.gov.

PROGRAM HIGHLIGHTS

DEEPLY AFFORDABLE HOUSING FUND

PROGRAM PURPOSE



Utah is experiencing higher rates of homelessness and housing instability due in part to the housing affordability crisis in our state. The number of people recorded in the Homeless Management Information System (HMIS) as accessing some part of the homelessness response system increased from 27,266 in 2022 to 29,579 in 2023. In order to successfully exit homelessness and not re-enter the system, individuals and families need support, access to behavioral health services and most of all, housing.

The Deeply Affordable Housing Fund increases the available apartments for those entering the homelessness response system to end their episode of homelessness permanently. Funding is leveraged with other existing affordable housing funding sources to provide sufficient capital to acquire, rehabilitate and construct new deeply affordable housing units serving households at or below 30% of the Area Median Income (AMI) that otherwise will not be naturally created by the market.

Projects created with the support of this fund are required to provide supportive services to all individuals in designated 30% AMI units. These supportive services are critical to the success of those exiting homelessness, ensuring they have the resources to maintain housing permanently.

KEY INITIATIVES AND STRATEGIES

The Kem C. Gardner Institute provided data showing cumulative surplus/deficit for four AMI levels for calendar year 2022. In the category of households at or below 30% of the AMI, there are only 2,412 housing units available in the entire state to accommodate 79,552 households that need permanent affordable housing, resulting in a significant deficit of 77,140 available deeply affordable units.

Directing the Deeply Affordable Housing Fund to communities with the greatest need and targeting those at or below 30% AMI will rapidly increase the number of units available for these households. For SFY23, an investment of \$78,000 creates a new deeply affordable unit exclusively serving individuals at or below 30% AMI for the next 50 years.

The Office of Homeless Services is actively collaborating with communities to identify and overcome barriers to deeply affordable housing development. This approach ensures that the funding not only reaches these areas but is also utilized effectively to maximize the number of units created quickly.

FUNDING UPDATE

- Funding was allocated through two competitive RFGA processes in SFY23 and SFY24. Applications were reviewed and scored by a group of housing experts spread across the state. Approximately \$12 million will be released in a final competitive round in SFY25.

OUTCOMES AND KEY MEASURES

- Twenty-nine projects were awarded, creating a total of 1,200 new affordable housing units. These will serve both households at or below 30% of the area median income and Utahns experiencing homelessness.
- All projects are required to provide supportive services to households residing in the units, and all properties have a restricted affordability period of at least 50 years.

CHALLENGES

- Increasing the availability of flexible capital funds for affordable housing projects has been an extremely effective strategy to increase deeply affordable housing units. Even with this resource, there remains limited capacity for rural areas to develop affordable housing, due to staffing shortages and resistance from municipalities to allow deeply affordable housing in their communities. In areas that have existing partners who can develop affordable housing, high land and construction costs reduce the number of deeply affordable housing units that can be created with the available funds.
- As the general cost of living increases, case management staff are moving to higher paying jobs that provide a livable wage which reduces the number of supportive services that the existing homeless services system can provide. This further limits the number of partners who can provide quality supportive services.
- One of the significant challenges in developing deeply affordable housing projects is confirming feasibility of funding stacks and navigating the complexities of combining multiple funding sources. Each source often has its own set of rules, timelines, and reporting requirements, making it difficult to align them seamlessly.

For additional information visit jobs.utah.gov/homelessness or contact Tricia Davis, assistant division director, at tadavis@utah.gov or the State Homelessness Coordinator, Wayne Niederhauser at wniederhauser@utah.gov.

PROGRAM HIGHLIGHTS

GENERAL ASSISTANCE

PROGRAM PURPOSE

General Assistance is a state-funded financial assistance program that provides limited benefits to adults who have physical or mental health limitations that prevent them from working. General Assistance serves single or married adults without dependent children in the home and who are not eligible for any federal financial assistance programs.



KEY INITIATIVES AND STRATEGIES

General Assistance uses an intensive Pursuing Disability Income case management model for long track cases. This model ensures collaboration between the case manager, the customer, Social Security Administration, Disability Determination Services and others, including medical providers and partner agencies, to complete the complex Supplemental Security Income/Social Security Disability Insurance (SSI/SSDI) application process. Case managers assist in completing Social Security Administration application forms, then track and file appeals to expedite the decision on claims for disability benefits and increase the likelihood of determining a favorable decision of eligibility. General Assistance benefits are recouped if the individual is awarded SSI/SSDI.

FUNDING UPDATE

GA is solely funded by the State General Fund.

OUTCOMES AND KEY MEASURES

SSI/SSDI Approvals for State Fiscal Year 2024

- Total: 127
- Initial Approvals: 115
- Reconsideration approvals: 9
- Administrative law judge hearing Approvals: 3

Average days to SSI/SSDI Approvals for State Fiscal Year 2024

- Initial: 320
- Reconsideration: 1,322
- Administrative law judge hearing: 695

ACHIEVEMENTS

- Workforce Services has avoided closing the General Assistance program enrollment since the fall of 2013, providing a continuously open program of financial benefits to those most in need.
- General Assistance is a temporary means of support while an application for SSI and SSDI benefits is being

processed. The benefits are recouped if the individual is awarded SSI or SSDI. Recoupment is returned to the State of Utah.

- \$250,000 is returned to the program annually.
- The remaining balance is returned to the state General Fund.

CHALLENGE

The General Assistance program is a less intensive case management program that can at times make it difficult to fully engage participants to the highest level possible.

For additional information about the General Assistance Program, contact program manager Tonia Jones at toniajones@utah.gov.

HOMELESS SHELTER CITIES MITIGATION RESTRICTED ACCOUNT

PROGRAM PURPOSE

The Homeless Shelter Cities Mitigation Restricted Account was created for eligible municipalities to request funds to 1) employ and equip additional personnel and provide public safety services in and around a homeless shelter within the eligible municipality's geographic boundaries; and 2) allow certified grant-eligible municipalities that have increased community, social service and public safety needs due to the location of a homeless shelter within a municipality's boundaries the opportunity to apply for grants to mitigate the impacts of the location of a homeless shelter.



PROGRAM HIGHLIGHTS

KEY INITIATIVES AND STRATEGIES

Municipalities, cities and towns with sufficiently sized emergency shelters are eligible for grants from this restricted account. The program intends to assist those communities with funds provided from all other communities in the state without emergency shelter, to lessen the negative impacts of having an operating emergency shelter within the community. In addition, the 2024 General Session enacted a Shelter Cities Advisory Board which is responsible for making recommendations to the Utah Homeless Services Board regarding improvements to coordinating and providing services.

FUNDING UPDATE

The account is funded by deposits of local sales and use tax revenue and interest from eligible municipalities. Up to \$15,167,481 disbursed to Tier 1, Tier 2 and Tier 3 eligible organizations was authorized for SFY24.

OUTCOMES AND KEY MEASURES

Funding provides increased ability for recipients to respond to public safety calls and increased safety of the emergency shelters located in each area.

ACHIEVEMENTS

- Cedar City saw a 42% reduction in calls for emergency services from Iron County Care and Share emergency

shelter after introducing private security staff paid for by these funds.

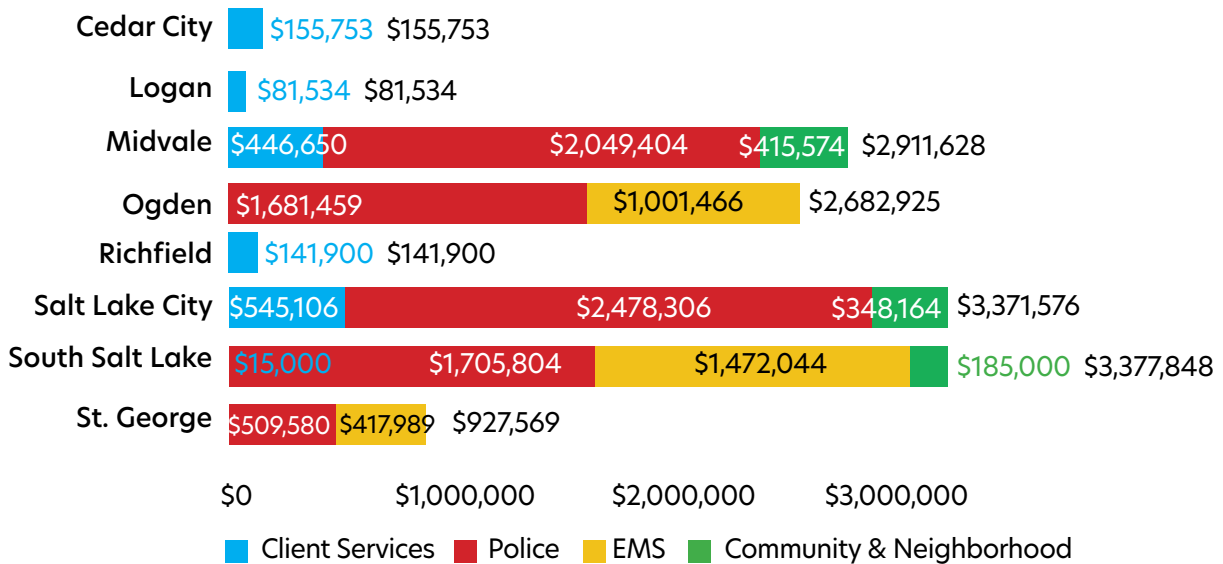
- Midvale City added improved pedestrian access to the Midvale Family Resource Center.

CHALLENGE

During the 2023 general legislative session, the Homeless Shelter Cities Mitigation Restricted Account funding distribution was changed for State Fiscal Year 2024. These changes will impact the amount of funding an eligible municipality receives, as well as the programs an eligible municipality chooses to fund. Funded programs will vary significantly across municipalities. This presents challenges in regard to finding common and consistent data points that can be reported across municipalities. For example, it is difficult to compare outcomes of public safety programs and client services programs. The Office of Homeless Services is actively working with each municipality to determine consistent measures to be reported to the legislature.

For additional information visit jobs.utah.gov/homelessness or contact Tricia Davis, assistant division director, at tadavis@utah.gov or the State Homelessness Coordinator, Wayne Niederhauser at wniederhauser@utah.gov.

FY 24 Homeless Shelter Cities Mitigation Account Uses



PROGRAM HIGHLIGHTS

EDUCATION SAVINGS INCENTIVE PROGRAM

PROGRAM PURPOSE

The Education Savings Incentive Program supports higher education access for individuals identified by the Department of Workforce Services as experiencing intergenerational poverty and is designed to encourage savings for future education costs.

KEY INITIATIVES AND STRATEGIES

Qualifying individuals who apply for this program and claim an earned income tax credit (EITC) for the tax year prior to the year in which they apply for the program may receive a state match of deposits into eligible my529 savings accounts of up to \$300 per family. The contributions are federal and state tax deferred and withdrawals are tax free if used for qualified educational expenses.

OUTCOMES AND KEY MEASURES

The department provided notice of the program to 81,249 qualifying individuals who met the intergenerational poverty cohort definition. Fifteen applications were received for the program, 14 of which were from qualifying individuals. Ten of the applicants participated in the required Earned Income Tax Credit program with a total of three eligible my529 savings accounts where a required deposit was made in the 2023 calendar year. Across the eligible accounts, a total of \$900 was provided as a match. The aggregate average balance in the eligible my529 savings accounts was \$733.67.

ACHIEVEMENTS

- Outreach to 81,249 qualifying individuals for the program was completed through mailings in October 2023.
- The online application for this new program was developed. The program launched and started accepting applications in January 2024.

CHALLENGE

Families who were eligible for the program may not have been able to open and contribute to a 529 savings account during the 2023 calendar year because notice of this new program was only given a few months before the end of the year.



MEDICAL (MEDICAID, CHIP AND UPP)

PROGRAM PURPOSE

Medicaid is a program that covers medical expenses for certain groups of people who have limited income and resources. Medicaid primarily covers children, pregnant women, the elderly and persons with disabilities. Once approved, Medicaid eligibility is reviewed annually. By providing health coverage, Medicaid aims to improve the health of people in Utah who might otherwise go without medical care for themselves or their children.



The Children's Health Insurance Program (CHIP) is a low-cost health insurance plan for uninsured children. CHIP aims to cover Utah's children. The program is available to children of families with income levels too high to qualify for Medicaid, who are not enrolled in insurance and cannot afford private or employer-sponsored health insurance. Once approved, CHIP eligibility is reviewed annually.

Utah's Premium Partnership (UPP) for Health Insurance is for children and adults. UPP was created to help uninsured Utahns take advantage of employer-sponsored health insurance by making it more affordable. UPP helps working individuals and families by reimbursing for all or part of their monthly health insurance premiums through their employer's health insurance plan or COBRA coverage. Once approved, UPP requires an annual eligibility renewal.

KEY INITIATIVES AND STRATEGIES

Various quality control mechanisms of eligibility for medical assistance require a collaborative effort between the Department of Health and Human Services and Workforce Services. Quality is defined as making the correct eligibility determinations by assuring the customer is issued benefits on the appropriate medical program or medical plan for each month. The quality element may be reviewed by:

- Workforce Services through the internal Performance Review Team;
- Medicaid Eligibility Quality Control unit, often project-based; and
- External reviewers, including the State Auditor's Office annual Single State Audit and the Payment Error Rate Management audit, which is performed every three years.

PROGRAM HIGHLIGHTS

OUTCOMES AND KEY MEASURES

Key outcomes and measures for the program in State Fiscal Year 2024 are:

- Federal Program Timeliness (decision made in under 30 days): Overall Medicaid Medicaid timeliness for SFY24 is 89.32%
- Average Days to Decision SFY24: 14.42 days

ACHIEVEMENTS

- The team received a rating of 95% on the Single State Audit.
- The Eligibility Services Division launched automation of ex parte reviews in August 2023 and has continued to enhance the process, achieving full automation and recertification for 23% of all Medicaid programs due for review by April 2024.

CHALLENGE

Medicaid programs continue to change and evolve, requiring changes in eligibility, training needs and systemic changes. Keeping up with policy changes, associated training and systemic development while meeting mandated timeframes continues to be a difficult task to complete.

For additional information about the medical program, contact Muris Prses at mprses@utah.gov.

MODERATE INCOME HOUSING PLAN AND TECHNICAL ASSISTANCE

The Housing and Community Development Division is the oversight office for the state's Moderate Income Housing plan required in UCA 10-9a and 17-27a.

The Division provides four distinct services to those specified municipalities and counties, as outlined in UCA [10-9a-408](#) and [17-27a-408](#), which are required to turn in an annual report outlining their efforts to increase affordable housing within their geographic boundaries.

These services are:

- Moderate Income Housing Plan training material such as a Writing Guide and Model Resolutions;
- In-person and virtual statewide training on the requirements of the Moderate Income Housing plan;
- One-on-one technical assistance to specified municipalities and counties; and
- Community-specific housing needs data projected for the next five years via the [Utah Housing Affordability Dashboard](#).

Division staff provided one-on-one assistance to each specified municipality for their required moderate-income housing plans. Specified community Moderate Income Housing Reports for 2022 and 2023 can be viewed on the [Division's website](#).

The division contracted with the University of Utah's Kem C. Gardner Policy Institute to produce the Utah Housing Affordable Dashboard. The dashboard provides public data for all communities in the state with a population of 5,000 or more residents.* The data includes estimates of the unit county and percentage of affordable and low-income housing units currently available in each community; the same data projected for the next five years, and statewide data with the same parameters. Information outlining the process followed to compile the information can be obtained via a request to the division.

Additionally, because of the 2023 General Session Technical Assistance appropriation, the Housing and Community Development Division, in partnership with the League of Cities and Towns and the Utah Association of Counties, has assisted communities with ordinance modification services to ensure that all communities comply with UCA 10-9a-604.1, UCA 10-9a-604.2 and UCA 10-9a-604.9.

In the 2022 General Session, HB 462 substantially modified and increased the requirements that specified municipalities and counties would be held accountable to in their annual submission of the Moderate Income Housing Plan. The bill required that each specified municipality and county craft a realistic five-year implementation plan which must include a minimum of three strategies, as outlined in [10-9a-403](#) and [17-27a-403](#), for locations without a fixed guideway public



PROGRAM HIGHLIGHTS

transit station or five strategies with a fixed guideway public transit station. The goal of this renewed effort to address the state's housing shortage is to provide a mechanism that forces communities to address their plans to meet future housing demand in their geographic locations.

** Accurate data for communities under 5,000 in population is not available.*

For additional information about Moderate-Income Housing Database Programs and statutory reporting requirements, contact Alyssa Gamble at angamble@utah.gov.

PAMELA ATKINSON HOMELESS TRUST FUND

PROGRAM PURPOSE

The Pamela Atkinson Homeless Trust Fund (PAHTF) and the Homeless to Housing Restricted Account (H2H) are the primary mechanisms of the state of Utah to deliver critical funding to assist nonprofit agencies serving individuals experiencing homelessness. These sources are combined to release one Request for Grant Applications (RFGA).

KEY INITIATIVES AND STRATEGIES

A critical component of fund utilization is to leverage dollars to the greatest extent possible. The PAHTF and H2H funds are utilized as the state match for the federal Emergency Solutions Grant, which brings an additional \$1.3 million in federal funding to support homeless programs. In addition, the fund is carefully deployed to maximize the more than \$10 million in U.S. Department of Housing and Urban Development Continuum of Care funding for which nonprofit homeless service providers can qualify.

In addition to maximizing opportunities, Utah has made a concerted effort to fund projects that emphasize cost-effective solutions for chronic homelessness as well as other distinct sub-populations of individuals experiencing homelessness.

FUNDING UPDATE

- PAHTF total budget for SFY24 projects: \$2,094,275
- H2H total budget for SFY24 projects: \$11,723,066
- 19 agencies received funding for 40 projects statewide. In alignment with state code requirements to support the availability of homeless services in counties of the first and second class during the winter months, SFY24 funding was prioritized for additional emergency shelter and street outreach activities during the coldest times of the year. The purpose of these projects was to expand access and connection to life preserving services across Utah's most populated counties.

OUTCOMES AND KEY MEASURES

- Projects that operated for all of SFY24
 - Number of individuals accessing projects supported by PAHTF and H2H: 4,385
 - Number of individuals exiting to permanent destinations from projects supported by PAHTF and H2H: 823
 - Number of individuals exiting to positive temporary destinations like long-term nursing care, substance abuse treatment or detox, transitional housing, or staying with friends/family from projects supported by PAHTF and H2H: 160
- Projects that operated during the SFY24 Winter Response period (10/15/23 – 4/30/24)
 - Number of individuals accessing Winter Response projects supported by PAHTF and H2H: 4,815
 - Number of individuals receiving transportation services by street outreach projects supported by PAHTF and H2H: 47
 - Number of transports to a Code Blue site, Detox facility or Emergency Shelter by street outreach projects supported by PAHTF and H2H: 58



PROGRAM HIGHLIGHTS

ACHIEVEMENTS

Funding from the PAHTF supported organizations throughout the state with winter response and code blue funding, rapidly increasing service capacity during the coldest months of the year.

CHALLENGES

- Data from the 2024 Point-in-Time Count and reports from Local Homeless Councils throughout the state indicate that there are increasing numbers of people experiencing homelessness.
- The nature of unsheltered homelessness appears to be shifting, resulting in larger encampments that pose public health and other challenges for those staying in the camps and the communities around them. Individuals experiencing unsheltered homelessness have different needs and concerns than those in shelter and can be harder to engage with services made available through PAHTF and H2H funds.

For additional information about the Pamela Atkinson Homeless Trust Fund and the Homeless to Housing Restricted Account jobs.utah.gov/homelessness or contact Tricia Davis, assistant division director, at tadavis@utah.gov or the State Homelessness Coordinator, Wayne Niederhauser at wniederhauser@utah.gov.

RURAL SINGLE-FAMILY HOME LAND REVOLVING LOAN PROGRAM

PROGRAM PURPOSE

The Utah State Legislature appropriated funding to the Olene Walker Housing Loan Fund (OWHLF) for the Rural Single-Family Home (RSFH) Land Revolving Loan Program. The program is administered through the State of Utah Department of Workforce Services, Housing and Community Development Division and the Olene Walker Housing Loan Fund Board. Rural Provider Agencies will collaborate with the Department of Workforce Services in providing program services.

The RSFH Land Revolving Loan Program funding provides no-interest, subordinated acquisition of land or parcel/lot development loans up to \$25,000 per home for the construction of new single-family homes in rural Utah. The homes will be owner-occupied by households earning less than or equal to 80% of the county area median income (AMI).

UNITS BUILT

There are four approved applications during the program's inaugural year. They are all located in Uintah County and are also utilizing the USDA-RD Single Family Housing Direct Loan and the CDBG Single Family Housing Down Payment Assistance for each household. The average AMI is 60.25% and 15 individuals were served between the four projects.

LOCATION

The funding is utilized for rural projects located in counties of the third, fourth, fifth or sixth class; or a municipality in a county of the second class if the municipality has a population of 10,000 or less.

AREA MEDIAN INCOME SERVED

Households in rural Utah (as defined above) with a combined income of less than or equal to 80% of the county area median income (AMI), as published by the Department of Housing and Urban Development (HUD) in accordance with 24 CFR Part 5.609.

REMAINING FUNDS

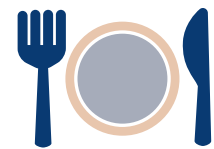
Of the \$2,750,000 designated by the Legislature, \$115,612.17 was encumbered during SFY24.

PROGRAM FUND BALANCE

The remaining balance for SFY24 is \$2,634,387.83 (not including the amount adjusted for HCD admin purposes).

For additional information about the Rural Single-Family Home Land Revolving Loan Program contact Kathryn Halterman at khalterman@utah.gov.

SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM



PROGRAM PURPOSE

The Supplemental Nutrition Assistance Program (SNAP, or Food Stamps) offers nutrition assistance to millions of eligible, low-income individuals and families, and provides economic benefits to communities nationwide. SNAP is the largest program in the domestic hunger safety net. The U.S. Food and Nutrition Service (FNS) works with state agencies, nutrition educators, and neighborhood- and faith-based organizations to ensure those eligible for nutrition assistance can make informed decisions about applying for the program and accessing benefits. FNS also works with state partners and

PROGRAM HIGHLIGHTS

the retail community to improve program administration and ensure program integrity.

SNAP benefits can be used to purchase food, such as breads and cereals, fruits and vegetables, meats, fish and poultry, and dairy products. Benefits can also be used to buy seeds and plants which produce food. SNAP benefits cannot be used to buy beer, wine, liquor, cigarettes or tobacco; or nonfood items, such as pet foods, soaps, paper products and household supplies, vitamins, medicines, food that will be eaten in the store or hot foods.

KEY INITIATIVES AND STRATEGIES

Able-Bodied Adults Without Dependents (ABAWD):

Individuals who are able-bodied, aged 18 to 52 years old, and without dependents can only receive SNAP benefits for three months out of 36 months. After receiving three months of benefits in a 36-month period, an ABAWD must be working 20 hours per week, or be in training 20 hours per week (or a combination of both) to continue receiving SNAP benefits. An ABAWD is required to participate in mandatory SNAP Employment and Training for three out of 12 months.

Employment and Training Program: The purpose of the Employment and Training Program is to assist able-bodied SNAP recipients obtain employment by helping households gain skills, training, work or experience that will increase self-sufficiency.

Nutrition Education: A contract with Utah State University (USU) helps low-income families who receive SNAP learn to budget their benefits and cook healthy, nutritious low-cost meals.

- USU plans targeted nutrition education for intergenerational poverty families.
- Nutrition education contract is \$1,613,843 (100% federally funded).

Waivers with FNS:

- **Unscheduled (or on-demand) interview waiver:** Allows interviews for SNAP to be conducted over the telephone rather than in person at an employment center and allows customers to call for an interview during business hours rather than scheduling an interview appointment.
- **Revolving door waiver:** Allows customers to resolve the reason for case closure within 30 days without having to complete a new application.
- **Shortening certifications waiver:** Allows customers who apply for other programs to align the SNAP review period with other programs.

- **Verification of new household members waiver:** Allows customers 30 days from the date a new household member is reported to provide requested verification to be added to the benefit.

OUTCOMES AND KEY MEASURES

Key outcomes and measures for SNAP in State Fiscal Year 2024 are:

- **Federal Program Timeliness (decision made in under 30 days):** 93.31%
- **Average Days to Decision:** 14.13 days

ACHIEVEMENTS

- After the COVID-19 pandemic, the Eligibility Services Division was asked to quickly adjust priorities within the existing SNAP program to meet challenges such as ABAWD Time Limit Exemptions and adding new student exemptions. With the end of the Public Health Emergency on May 11, 2023, the division had to quickly adjust priorities back to previous rules and train all staff on these policies and procedures for timely implementation in June 2023. Numerous efforts have been made to support staff with training and education of updated eligibility rules.
- With the Summer EBT program being made permanent and Pandemic-EBT ending, the division sought funding to implement Summer EBT for the summer of 2025, which was appropriated by the legislature.
- The nation has seen an increase in fraud and stolen benefits tied to EBT card skimming, cloning and phishing. These types of lost benefits are non-replaceable, which puts a burden on Utah families. With the passing of the Consolidated Appropriations Act of 2023, states have been approved to allow benefit replacement due to cloning and skimming up to two times in a Federal Fiscal Year. The Eligibility Services Division submitted a State Plan for Replacement of Benefits and implemented a temporary program to replace benefits for customers. To date, the division has issued replacement benefits to 450 households. This program is set to sunset on Sept. 30, 2024.

CHALLENGES

- In conjunction with the Utah State Board of Education, the Eligibility Services Division is starting the new Summer EBT program that is closely related to the sunsetted Pandemic-EBT program available during the pandemic. The new program adds several administrative complexities and extends reliance on outside data elements from Utah State Board of Education.



PROGRAM HIGHLIGHTS

- The contract currently in place with EBT vendor Conduent is expiring. The division is currently in the Request for Proposals process and needs to implement the vendor change at the end of SFY24
- Eligibility Services is also facing another end-of-life contract with the current phone vendor.

For additional information about SNAP contact Muris Prses at mprses@utah.gov.

TAX CREDIT FOR EMPLOYMENT OF PERSONS WHO ARE HOMELESS

PROGRAM PURPOSE

The Utah Tax Credit for Employment of Persons Who Are Homeless (HTC) is a state tax credit incentive provided to employers for hiring persons who are homeless. Employers may earn a \$2,000 tax credit for each qualified new hire.

A qualified person who is homeless is an individual, who on the date of hire or anytime during the 60 days immediately before hire, has a primary nighttime residence that is a public or private place not ordinarily used as a regular sleeping accommodation for an individual or a publicly or privately operated shelter.

KEY INITIATIVES AND STRATEGIES

Increase awareness of the Utah Tax Credit for Employment of Persons who are Homeless.

OUTCOMES

In SFY24 no tax credits were approved.

CHALLENGE

Employers are not aware of the Utah Tax Credit and do not apply for the benefit, even when they hire persons who are homeless.

For additional information about Tax Credit for Employment of Persons Who Are Homeless, contact Lindsay Cropper at lcropper@utah.gov.

TEMPORARY ASSISTANCE FOR NEEDY FAMILIES

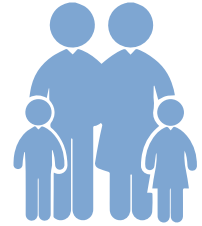
PROGRAM PURPOSE

The Temporary Assistance for Needy Families (TANF) program is designed to help needy families achieve self-sufficiency. States receive block grants to design and operate

programs that accomplish one of the purposes of TANF.

The four purposes of the TANF program are to:

1. Provide assistance to needy families so that children can be cared for in their own homes
2. Reduce the dependency of needy parents by promoting job preparation, work and marriage
3. Prevent and reduce the incidence of out-of-wedlock pregnancies
4. Encourage the formation and maintenance of two-parent families



Cash assistance grants, known in Utah as the Family Employment Program (FEP), are required under purposes one and two.

KEY INITIATIVES AND STRATEGIES

- Increase emphasis on career coaching.
- Focus on increased outcomes for intergenerational poverty families.
- Continue use of family-focused case management.
- Investment in training opportunities to assist families in earning a livable wage.

TANF Grants:

- TANF Family Housing grants are effective through SFY25.
- TANF Capacity Building grants funded 34 programs in the community to support financial education for low-income families and youth capacity building for low-income, high-risk youth.
- During the 2022 Legislative Session TANF funds were allocated to support Wrap Around Services to previously incarcerated individuals with families through SFY25. Two entities were awarded \$2,303,820 through a request for grant application process. In SFY24, \$627,178.58 was expended to assist 158 families. Of the families served, 92.5% found permanent housing or retained their housing as a result of these services, and approximately 40% were employed upon exit.
- Social Research Institute continues to evaluate the Family Employment Program case management and other TANF-funded projects.
- During the 2024 Legislative Session, TANF funds were appropriated to:
 - Support Counties or Association of Counties with poverty mitigation. Four counties applied and were awarded for a total of \$3,674,520 through SFY26.

PROGRAM HIGHLIGHTS

- Provide early childhood home visiting services to families.
- Implement and increase opioid education and prevention programming to youth.
- Continue support to “Breaking Poverty Cycles Through Professional Mentoring” for youth experiencing generational poverty.

OUTCOMES AND KEY MEASURES

TANF Positive Closure Goal: 72%	
State Fiscal Year Quarter	Rate
SFY 23 Quarter 2	67.48%
SFY 23 Quarter 3	62.01%
SFY 23 Quarter 4	68.73%
SFY 24 Quarter 1	*Not available until October 15

ACHIEVEMENTS

- Upward Mobility supports families participating in full-time, short-term training in a field where labor market information shows an earning potential of at least 200% of the federal poverty level with housing and utility payments in addition to the FEP grant amount, allowing them to focus on training and transition off public assistance upon completion.
- Successfully completed TANF Capacity Building grant application process and executed 34 contracts providing funding to community partners who administer youth development and financial capacity building support to low-income, at-risk families across the state through 2026.



CHALLENGE

Due to the success of Utah’s economy, the department is assisting a higher number of disadvantaged families with multiple barriers who are unable to obtain employment in a booming economy. The department continues to explore innovative ways to serve these families and help them overcome barriers to obtaining sustainable employment.

For additional information about TANF, contact Tonia Jones at toniajones@utah.gov.

THROUGHPUT INFRASTRUCTURE FUND

PROGRAM PURPOSE

In 2016, the Throughput Infrastructure Fund was established with an allocated \$53 million for loans or grants to eligible projects; specifically an electrical transmission line, short line railroad, deepwater port or pipeline for liquid or gaseous hydrocarbons. The fund will be administered by the Permanent [Community Impact Fund Board](#). A legislative update in 2019 (35A-8-39) states that the first throughput infrastructure project considered by the impact board shall be a bulk commodities ocean terminal project.

KEY INITIATIVES AND STRATEGIES

The board shall review and approve Throughput Infrastructure Fund applications utilizing a one-time fund of \$53 million in sales tax revenues. The board has developed an initial due diligence checklist indicating the requirements for all applications to the Throughput Infrastructure Fund. Because of the scope and nature of the proposed investment, all applications shall be subject to the review of an outside consultant. No applications have been submitted to date.

FUNDING UPDATE

Fund (\$53M plus accrued interest) balance: \$62,359,486.85

An application has not yet been submitted to utilize the fund.

OUTCOMES AND KEY MEASURES

Upon receipt of an application from an interlocal agency created for the sole purpose of undertaking a throughput infrastructure project that is a bulk commodities ocean terminal project, the impact board shall grant up to 2% of the money in the Throughput Infrastructure Fund to the interlocal agency to pay or reimburse costs incurred by the interlocal agency preliminary to its acquisition of the throughput infrastructure project and fund the acquisition of the throughput infrastructure project if the application meets all criteria established by the impact board.

PROGRAM HIGHLIGHTS

ACHIEVEMENTS

- Throughput Fund balance is steady until utilized.

CHALLENGES

- Throughput projects will require outside review for project scope and financial efficacy.

For additional information about the Throughput Infrastructure Fund contact Christina Oliver at coliver@utah.gov.

UTAH HOUSING PRESERVATION FUND

PROGRAM PURPOSE

The purpose of the Utah Housing Preservation Fund is to preserve as many affordable housing units as possible in the state of Utah. Utah Housing Preservation Fund strives to combat the housing shortage, housing price increases, loss of affordable housing units in the state of Utah helping the most vulnerable resident Utahns.

KEY INITIATIVES AND STRATEGIES

To achieve their goals, the Utah Housing Preservation Fund is actively looking at all Utah deals that come to the market. They prioritize expiring low-income housing tax credits and naturally occurring affordable housing projects. This year, the fund has also made efforts by reaching directly out to apartment owners via email to open more doors in the future. In addition, the fund is constantly looking for partnerships that provide social services to tenants and improve their living conditions and lives indefinitely.

The Utah Housing Preservation Fund proactive approach and proven track record demonstrate its commitment to achieving optimal results for Utah's housing system. Ongoing collaboration with the fund's respected legislative partners will further enhance these efforts moving forward.

OUTCOMES, KEY MEASURES AND ACHIEVEMENTS

- \$4.7M in funding helped to add 124 units in Washington County.
- 768 units of affordable housing (with 1,700+ tenants) were preserved across Salt Lake, Tooele, Washington and Summit Counties.
- The fund raised 67% of its \$250 million equity goal. Each dollar invested in the fund typically sees a three-times leverage, multiplying the impact. Every dollar beyond the 4% returned to investors is a return to the fund and propels the state's investment for decades in a perpetual fashion.

- More than 40 partners from the public, private and philanthropic sectors participate in projects. Private sector dollars have matched the state's commitments two-to-one so far.
- Invested \$166 million in affordable housing since inception of the fund in 2020.

CHALLENGES

- The fund has faced challenges due to the strong seller's market in Utah. It has encountered difficulties bridging the price gap between sellers and buyers. Additionally, high interest rates are exacerbating the situation.

For additional information about the Utah Housing Preservation Fund contact Christina Oliver at coliver@utah.gov.

VETERAN EMPLOYMENT PROGRAM

PROGRAM PURPOSE

Veteran and Military Employment Services consist of services and programs to assist veterans, currently serving military members and spouses in obtaining and retaining meaningful employment. The federally funded Jobs for Veterans State Grant (JVSG) is specifically targeted to veterans with significant barriers to employment. The team works in collaboration with other public and private entities to make sure services are consistent throughout the state.

KEY INITIATIVES AND STRATEGIES

Employment goal — Increase employment for veterans:

- Priority of service provides veterans preference in the delivery of all employment and training services offered by the department.
- Four full-time and three half-time Veterans' Representatives (Disabled Veteran Outreach Program (DVOP) specialists) are located in employment centers throughout the state to provide individualized career service to targeted veteran populations that have barriers to obtaining employment.



PROGRAM HIGHLIGHTS

Employer goal — Increase the number of employers hiring veterans and posting job orders:

- One full-time Local Veteran Employment Representative (LVER) and three Consolidated DVOP/LVER positions provide services and coordinate the provision of services with 14 Workforce Development Specialists located throughout the state to promote the hiring of veterans by Utah employers.
- The Utah Patriot Partnership program began in May 2011. Since then, approximately 1,225 employers have become official partners. Utah Patriot Partners pledge to extend priority employment consideration to veterans, military members and spouses.

Education goal — Increase the number of veterans obtaining credentials, certificates and degrees:

- The department is part of the Utah Veteran Education and Training Working Group, which has an ongoing collaboration with the Utah Department of Veteran Affairs, members of the Utah System for Higher Education and the Utah College of Applied Technology to determine and assist veterans with education pathways and to receive credit for their military experience.
- The Accelerated Credentialing to Employment (ACE) program supports veterans, currently serving military members and spouses, to translate their military experiences and skills to the equivalent educational credits, certificates, licenses and credentials. This accelerates their ability to obtain and retain meaningful employment. Three dedicated full-time ACE specialists provide services statewide.
- ACE placed 348 veterans in employment and supported 204 obtaining licenses and certificates in Fiscal Year 2024.
- ACE specialists educated more than 4000 community partners, veterans, service members and spouses about the services provided by the department.



FUNDING UPDATE

The United States Department of Labor, Veteran Employment and Training Services (USDOL/VETS) continues to provide funding for the Jobs for Veterans State Grant (JVSG). ACE continues to be funded by the American Job Growth funds and the Utah Department of Veteran and Military Affairs (UDVMA) to continue to support those service members and spouses who may not meet the federal definition for veteran status.

OUTCOMES AND KEY MEASURES

- Under the JVSG program, the state is required to provide 90% Individualized Career Services to veterans with Significant Barriers to Employment (SBEs). Throughout the year, that goal was exceeded and reached above 93%.
- JVSG staff provide services to eligible veterans and targeted populations. There is a 0% goal of JVSG staff providing services to non-veterans. This past year, the goal was exceeded by over 2%.
- JVSG second and fourth quarter retention rates, and median earnings for customers who exited the program after the second quarter.

ACHIEVEMENTS

- Virtual Veteran and Military Employment Services Overview workshops were conducted every other month as a method of outreach.
- The program developed and taught virtual workshops on Civilian Resumes and Federal Resumes targeted to those individuals with military experience and training and their spouses.
- The median earning expectations were exceeded by more than 35%.

CHALLENGES

- Efforts must be continued to reach and provide quality services to veterans, especially those with significant barriers to employment, who lack the means or use of technology and cannot readily visit an employment center.
- Educating and providing information about the Veteran and Military Employment Program is an ongoing challenge. Too many veterans, service members and their families are unaware of the available services.

For additional information about Veterans Employment contact David Busk at dbusk@utah.gov.

WAGNER-PEYSER

PROGRAM PURPOSE

Wagner-Peyser is one of the six core partners under the Workforce Innovation and Opportunity Act (WIOA). Wagner-Peyser serves job seekers and employers seeking a variety of employment-related labor exchange services available online and in the one-stop employment centers. The state of Utah utilizes Wagner-Peyser funding to provide targeted labor exchange activities to employers, unemployment insurance claimants, veterans, persons with disabilities, ex-offenders, older workers, disadvantaged youth and other vulnerable populations.

PROGRAM HIGHLIGHTS

WIOA presents an extraordinary opportunity to improve job and career options for the nation's workers and job seekers through an integrated, job-driven, public workforce system that links potential employees to businesses. It supports the development of strong, vibrant regional economies where businesses thrive and people want to live and work. Wagner-Peyser funds career services for all individuals, which include job search and placement assistance, an initial assessment of skills and needs, labor market information, comprehensive assessment, development of an individualized employment plan and career planning.

KEY INITIATIVES AND STRATEGIES

Wagner-Peyser reinforces the partnerships and strategies necessary for staff to provide job seekers and workers with high-quality career services, education and training and supportive services they need to get good jobs and stay employed and to help businesses find skilled workers and access other supports, including education and training for their current workforce.

Workforce Services is focused on meeting the needs of employers and helping more job seekers become employed and retain employment. Job preparation workshops are available both online and in person. That, coupled with the SmartStart guide (a guide to finding and keeping a job), are valuable resources and tools that provide job seekers with the most current quality information.

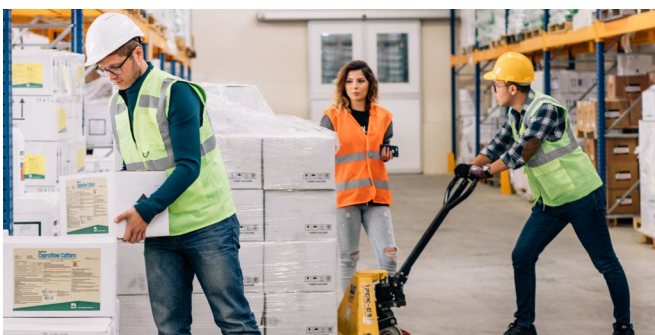
OUTCOMES AND KEY MEASURES:

Wagner-Peyser Job Seeker Measures for Program Fiscal Year 2022 (State Fiscal Year 2023)

- Employment (Second Quarter after Exit) – 68.4%
- Employment (Fourth Quarter after Exit) – 68.1%
- Median Earnings (Second Quarter after Exit) – \$10,035

Wagner-Peyser Employer Measures for Program Year 2022 (State Fiscal Year 2023)

- Employer Engagement Rate – 25.7%
- Employer Repeat Business Rate – 55.1%



ACHIEVEMENTS

- With increased walk-in traffic into employment centers, the division hosted 151 onsite recruitments, representing 146 job openings.
- Utah met all three Department of Labor negotiated Wagner-Peyser performance measures in the last available fiscal year.
- Staff assisted 41,122 Utah employers with workforce needs over the past fiscal year.

CHALLENGE

- As services continue to be adjusted to meet the needs of job seekers and employers in a virtual environment, many Utahns are unaware of the services available. Over the next year, connections with community partners will help unemployed or underemployed individuals in Utah take advantage of services to help in connecting to the workforce.
- With Utah's resilient economy and the unemployment rate at an all-time low, employers are having a hard time filling positions. The department continues to try to help unemployed or underemployed Utahns become aware of the services available to prepare them to fill the employment needs of Utah's businesses.

For additional information about Wagner-Peyser contact Heather Mousley at hmousley@utah.gov.

WORKFORCE INNOVATION AND OPPORTUNITY ACT - ADULT AND DISLOCATED WORKER PROGRAMS

PROGRAM PURPOSE

The Workforce Innovation and Opportunity Act (WIOA) Adult and Dislocated Worker Programs provide workforce activities that are targeted at increasing employment, retention and earnings of participants while assisting employers in finding the skilled workers they need to compete and succeed in business. WIOA programs are intended to increase occupational skills attainment by participants resulting in an improved quality of the workforce, reduced welfare dependency and enhanced productivity and competitiveness of the nation. The WIOA Adult Program targets low-income recipients with barriers to employment. The Dislocated Worker Program targets individuals who have been laid off or have received a notice or termination of layoff from employment, including active military service, and have met other dislocated worker status eligibility requirements. The Dislocated Worker Program also

PROGRAM HIGHLIGHTS

serves displaced homemakers, including spouses of active military members.

Participants in both programs receive services via a coordinated service delivery system in the one-stop employment center delivery system and in coordination with Wagner-Peyser. Both career and training services are included. Career services can include job search and placement assistance, an initial assessment of skills and needs, labor market information, comprehensive assessment, development of an individualized employment plan, career planning and supportive services, if appropriate. Training services allow participants to be linked to job opportunities within their community through occupational skills training, basic skills training and work-based learning opportunities.

KEY INITIATIVES AND STRATEGIES

- Provide outreach and education about the programs to disadvantaged adults to increase awareness of services available to them
- Connect dislocated workers to employment opportunities and retraining when needed
- Increase staff career coaching skill level
- Increase participant awareness of registered apprenticeships and other work-based learning opportunities

OUTCOMES AND KEY MEASURES

WIOA Adult Job Seeker Measures for Program Year 2022 (State Fiscal Year 2023)

- Employment (Second Quarter after Exit) – 74.3%
- Employment (Fourth Quarter after Exit) – 74.8%
- Median Earnings (Second Quarter after Exit) – \$8,515
- Credential Attainment – 65.4%
- Measurable Skill Gains – 45.4%

WIOA Dislocated Worker Job Seeker Measures for Program Year 2022 (State Fiscal Year 2023)

- Employment (Second Quarter after Exit) – 81.3%
- Employment (Fourth Quarter after Exit) – 80.7%
- Median Earnings (Second Quarter after Exit) – \$12,247
- Credential Attainment – 64.6%
- Measurable Skill Gains – 44.3%

ACHIEVEMENTS

- Utah met all five negotiated WIOA Adult and WIOA Dislocated Worker performance measures in the last available fiscal year.

- The department increased enrollment in WIOA Adult and WIOA Dislocated Worker supporting participants with completing education and obtaining employment.
- Continued improvement of federal reporting and program accuracy.

CHALLENGES

- It is a challenge to ensure that those most in need of these services are aware of the program and know how it can be accessed.
- Utah's strong economy has impacted training completion and measurable skill gain rates as many adults can find sustainable full-time employment and choose to not complete their training program.

For additional information about WIOA Adult and Dislocated Worker Programs, contact Lindsay Cropper at lcropper@utah.gov.

WORKFORCE INNOVATION AND OPPORTUNITY ACT – YOUTH PROGRAM



PROGRAM PURPOSE:

The Workforce Innovation and Opportunity Act (WIOA) Youth Program serves a vital role in the overall array of services for at-risk youth in Utah. The realities of today's global economy make it imperative that publicly funded workforce systems for youth be demand-driven. The programs and services made available through those systems should also be aimed at preparing our state's most at-risk youth for real career opportunities. WIOA outlines a broader youth vision that supports an integrated service delivery system and gives a framework through which states can leverage other federal, state, local and philanthropic resources to support in-school and out-of-school youth. WIOA affirms Workforce Services' commitment to providing high-quality services for youth and young adults beginning with career exploration and guidance, continued support for educational attainment, opportunities for skills training in in-demand industries and occupations and culminating with a good job along a career pathway or enrollment in post-secondary education. Well-designed workforce programs offer youth who are disconnected from mainstream institutions another opportunity to successfully transition to adult roles and responsibilities. The goal of youth-serving agencies across the state, including the WIOA Youth

PROGRAM HIGHLIGHTS

Program, is for Utah’s at-risk youth to live successfully as adults.

Out-of-school youth (and those most at risk of dropping out) are an important part of the workforce “supply pipeline” needed by businesses to fill job vacancies. WIOA-funded youth programs provide leadership by serving as a catalyst to connect these youth with quality secondary and post-secondary educational opportunities and high-growth and other employment opportunities.

KEY INITIATIVES AND STRATEGIES:

- Continue to increase virtual service delivery for youth to accommodate challenges facing youth.
- Engage at-risk youth in the workforce by connecting them to worksite learning or employment opportunities, and supporting youth with education activities.
- Continue to expend at least 75% of funds on disadvantaged out-of-school youth.
- Continue to support work experience activities for youth by expending 20% of youth funding on work experience activities.
- Support the Youth Transition to Adult Living program with co-enrollment in Youth programs. This is a partnership with the Utah Division of Child and Family Services and serves foster care youth who are aging out or have aged out of foster care. The Education and Training Voucher Program provides additional funding to these youth to help pay for post-secondary education expenses.

OUTCOMES AND KEY MEASURES:

WIOA Youth Job Seeker Measures for Federal Fiscal Year 2023

- Employment (Second Quarter after Exit) – 78.7%
- Employment (Fourth Quarter after Exit) – 78.7%
- Median Earnings (Second Quarter after Exit) – \$5,133
- Credential Attainment – 53.6%
- Measurable Skill Gains – 43.8%

ACHIEVEMENTS

- Utah exceeded the goals of expanding at least 75% of funds on out-of-school youth and at least 20% of expenditures on work experience opportunities for youth.
- Utah met all five of the Department of Labor negotiated WIOA Youth performance measures in the last available fiscal year.

- Utah provided youth-focused career counseling training to all WIOA Youth counselors on motivational interviewing, trauma-informed care, career coaching, engaging with youth and setting up quality worksite learning experiences.

CHALLENGE

The Department of Workforce Services will continue to educate the most disadvantaged and at-risk youth about services available and help these youth overcome barriers in preparation for employment and education attainment. At-risk youth have a difficult time completing education and obtaining needed employment credentials. The department will continue to look for innovative ways to assist at-risk youth with obtaining credentialing and successfully entering the workforce. Utah’s strong economy brings challenges to engage youth in education programs to increase their skill level. Some youth can easily find employment and drop out of education programs or choose not to obtain occupational certifications because of the abundance of employment opportunities, but often find they are unable to increase wages down the road due to a lack of marketable skills or credentials.

For additional information about the WIOA Youth Program, contact Lindsay Cropper at lcropper@utah.gov.

INTERGENERATIONAL POVERTY

The 13th Annual Report on Intergenerational Poverty, Welfare Dependency and Public Assistance Use for the state of Utah provides an update on the data collection and building awareness of Utahns living in poverty. As defined in Utah Code 35A-9-102, intergenerational poverty (IGP) occurs when two or more generations of a family continue in the cycle of poverty. According to the Center for Economic Security and Opportunity, approximately one-third of children who grow up poor in the United States will also experience poverty as an adult. This cycle of poverty, which can lead to a person’s long-term experience of living in poverty, also occurs in the state of Utah.

The report focuses on Utah’s educational systems, employment trends, social services, public assistance rates and annual earnings for individuals who experienced IGP during the calendar year 2023. Examining these factors provides a better understanding of IGP in Utah. The following analysis of Utahns experiencing IGP provides information regarding the socioeconomic conditions related to breaking the cycle of poverty. Read the full report [here](#).

BUDGET DATA

STATE FISCAL YEAR 2024



PROGRAM	ACTUAL EXPENDITURES	SOURCE OF EXPENDITURES					
		GENERAL FUND	FEDERAL FUNDS	DED CREDIT	EXPENDABLE RECEIPTS	RESTRICTED	TRANSFER
STATE OFFICE OF REHABILITATION - NBAA							
NBA - SOR Executive Director	297,678	-	215,254	524	4	81,091	805
NBB - Blind & Visually Impaired	4,030,153	-	1,259,624	51,487	-	2,719,042	-
NBC - Rehabilitation Services	55,691,885	2,291,400	36,127,272	-	324,202	16,937,348	11,663
NBD - Disability Determination	14,185,235	-	14,185,235	-	-	-	-
NBE - Deaf & Hard of Hearing	3,232,871	-	418,195	47,808	525	2,751,098	15,245
TOTAL NBAA - STATE OFFICE OF REHABILITATION	\$77,437,822	\$2,291,400	\$52,205,580	\$99,819	\$324,731	\$22,488,579	\$27,713
ADMINISTRATION - NJAA							
NJA - Executive Director	1,899,035	494,776	1,057,950	7,307	10,296	29,838	298,868
NJE - Communications	1,374,824	381,514	727,338	4,189	8,257	13,883	239,643
NJH - Human Resources	1,926,120	643,866	899,700	6,013	11,367	22,246	342,928
NJT - Administrative Support	11,796,571	2,985,800	6,213,958	32,803	64,642	268,650	2,230,718
NJU - Internal Audit	1,454,424	464,944	608,907	3,511	6,910	11,265	358,887
TOTAL NJAA - ADMINISTRATION	18,450,974	\$4,970,900	\$9,507,853	\$53,823	\$101,472	\$345,882	\$3,471,044
OPERATIONS AND POLICY - NJBA							
NJB - Facilities and Pass-Through	12,244,229	5,471,889	5,440,996	19,998	40,965	91,039	1,179,342
NJD - Workforce Development	195,585,547	11,370,610	172,768,947	27,246	1,039	9,286,267	2,131,438
NJF - Temporary Assistance for Needy Families	40,449,273	3,069,762	37,379,511	-	-	-	-
NJG - Refugee Assistance	14,277,198	1	14,267,876	9,321	-	-	-
NJL - Workforce Research and Analysis	3,374,405	442,156	2,562,308	17,052	1,917	17,992	332,980
NJM - Trade Training & Subsidies	38,874	-	38,874	-	-	-	-
NJP - Eligibility Services	83,500,432	22,706,007	22,029,923	397	744,505	5,779,948	32,239,652
NJR - Child Care Assistance	108,828,057	-	107,933,071	-	-	894,986	-
NJS - Nutrition Assistance	82,280	41,140	41,140	-	-	-	-
NJW - Workforce Innovation & Opportunity Act Assistance	4,695,879	28,364	4,667,515	-	-	-	-
NJX - Other Assistance	292,456	3,351	-	-	-	151,355	137,750
NJY - Information Technology	41,736,104	7,592,146	22,421,226	67,662	1,096,903	2,716,874	7,841,293
TOTAL NJBA - OPERATIONS AND POLICY	\$505,104,734	\$50,725,426	\$389,551,387	\$141,676	\$1,885,329	\$18,938,461	\$43,862,455
NUTRITION ASSISTANCE - NJCA							
NJZ - Nutrition Assistance	398,294,395	-	398,294,395	-	-	-	-
TOTAL NJCA - NUTRITION ASSISTANCE	\$398,294,395	\$0	\$398,294,395	\$0	\$0	\$0	\$0
GENERAL ASSISTANCE - NKA							
NKA - General Assistance	3,379,857	93,400	-	-	-	3,034,916	251,541
TOTAL NKA - GENERAL ASSISTANCE	\$3,379,857	\$93,400	\$0	\$0	\$0	\$3,034,916	\$251,541

BUDGET DATA CONT.

PROGRAM	ACTUAL EXPENDITURES	SOURCE OF FUNDS					
		GENERAL FUND	FEDERAL FUNDS	DED CREDIT	EXPENDABLE RECEIPTS	RESTRICTED	TRANSFER
UNEMPLOYMENT INSURANCE - NLAA							
NLA - Unemployment Insurance	22,647,453	26,134	21,989,450	425,077	-	199,585	7,207
NLJ - Adjudication	4,473,602	1,074,102	3,272,375	3,473	3,183	97,353	23,116
TOTAL NLAA - UNEMPLOYMENT INSURANCE	\$27,121,055	\$1,100,236	\$25,261,825	\$428,550	\$3,183	\$296,938	\$30,323
HOMELESSNESS PROGRAMS – NOAA							
NOA - Office of Homeless Services	95,380,530	36,275,054	21,339,861	-	500,000	36,977,386	288,229
TOTAL NOAA - HOMELESSNESS PROGRAMS	\$95,380,530	\$36,275,054	\$21,339,861	\$0	\$500,000	\$36,977,386	\$288,229
HOUSING AND COMMUNITY DEVELOPMENT - NSAA							
NSA - HCD Administration	607,739	109,465	373,315	25,757	-	99,202	-
NSC - Community Development	8,108,155	803,509	6,660,376	-	-	644,270	-
NSE - Housing Development	39,955,643	1,610,050	35,172,430	3,066,443	-	106,720	-
NSF - Community Services	12,170,321	1,233,355	10,936,966	-	-	-	-
NSG - Home Energy Assistance Target	28,520,323	223,525	28,261,492	35,306	-	-	-
NSN - Weatherization Assistance	10,579,521	1,104	9,630,079	-	948,338	-	-
TOTAL NSAA - HOUSING AND COMMUNITY DEVELOPMENT	\$99,941,702	\$3,981,008	\$91,034,658	\$3,127,506	\$948,338	\$850,192	\$0
COMMUNITY DEVELOPMENT CAPITAL BUDGET - NTAA							
NTE - Permanent Community Impact Board	31,674,194	-	-	-	-	31,674,194	-
TOTAL NTAA - COMMUNITY DEVELOPMENT CAPITAL BUDGET	\$31,674,194	\$0	\$0	\$0	\$0	\$31,674,194	\$0
SPECIAL SERVICES DISTRICTS - NWAA							
NWAA - SPECIAL SERVICE DISTRICTS							
NWA - Special Service Districts	4,154,849	-	-	-	-	4,154,849	-
WORKFORCE SERVICES FUNDS							
2115 - Navajo Revitalization Fund	751,924	-	-	-	-	751,924	-
2135 - Uintah Basin Revitalization Fund	2,471,509	-	-	-	-	2,471,509	-
2151 - Qualified Emergency Food Agencies Fund	765,000	-	-	-	-	765,000	-
2265 - Refugee Services Fund	15,390	-	-	-	-	15,390	-
2345 - Utah Community Center for the Deaf Fund	-	-	-	-	-	-	-
2355 - Individuals with Visual Impairment Fund	14,976	-	-	-	-	14,976	-
5110 - Unemployment Compensation Fund	300,557,611	-	(2,026,665)	-	-	302,584,276	-
7355 - Individuals with Visual Impairment Vendors Fund	134,240	-	-	-	-	134,240	-
Olene Walker Housing Loan Funds	35,034,084	-	-	-	-	35,034,084	-
TOTAL WORKFORCE SERVICES FUNDS	339,744,734	\$0	(\$2,026,665)	\$0	\$0	\$341,771,399	\$0
DEPARTMENT TOTALS	\$1,600,684,846	\$99,437,424	\$985,168,894	\$3,851,374	\$3,763,053	\$460,532,796	\$47,931,305

COMMISSION ON HOUSING AFFORDABILITY

The Commission on Housing Affordability was created during the 2018 General Legislative Session. The commission provides recommendations to the governor and legislature on strategies, policies, procedures and programs to address the housing affordability needs of the state. The commission will increase public and government awareness and understanding of the housing affordability needs of the state and how those needs may be most effectively and efficiently met.

Support for the Commission is provided by the Housing and Community Develop Division and in the 2022 General Legislative Session the Commission officially became a subcommittee of the Unified Economic Opportunity Commission.

GOAL

The goal of the subcommittee is to increase housing affordability throughout the state and to plan for the housing needs of Utah's growing population.

DATA

Progress and performance measures will be determined in State Fiscal Year 2025.

ACHIEVEMENTS

Based on consultation with a wide range of political subdivisions and other stakeholders, recommendations from the commission resulted in the following achievements in the 2024 General Session:

[HB 465](#) — Housing Affordability Revisions, Rep. Whyte

- The increased demand for housing is outpacing the production of new housing. This consensus bill aims to increase the supply of affordable housing throughout Utah. Specifically, it empowers redevelopment and community reinvestment agencies to develop and rehabilitate more affordable housing.

[HB 476](#) — Municipal Land Use Regulation Modifications, Representative Whyte

- When land use decisions stall, new housing development projects also slow. This legislation recognizes the local government's role in making land use decisions for its community while providing greater certainty in the planning and entitlement processes. The bill works towards additional housing supply.

[SB 168](#) — Affordable Building Amendments, Sen. Fillmore

- \$19,800 Ongoing
- This legislation promotes affordable housing construction in two ways. First, it adopts a statewide building code for modular housing. This provides clarity on regulations, streamlines inspections, and accelerates the production time of modular housing. Second, it creates Home Ownership Promotion Zones. This new tool promotes affordable housing and home ownership by using tax increments.

[HB 2](#) — Support Staff Funding, Rep. Whyte

- \$238,000 Ongoing
- Between the Moderate Income Housing Plan changes and new or expanded grants, the division's workload has increased significantly; however, they do not have the funding to hire new personnel. This funding allows the division to better support policy changes by hiring additional staff.

[Homeless Shelter Cities Mitigation](#), Rep. Whyte

- \$5 Million Ongoing

Cities and towns hosting homeless shelters face increased costs related to law enforcement needs and services. In 2018, Utah established the Homeless Mitigation Fund to help offset some of these costs. This additional funding addresses current funding gaps and supports cities in creating additional shelters.

CHALLENGE

There are not enough funds to meet the affordable housing need. The Commission must identify strategies to leverage available funding resources and programs to create and preserve affordable housing units throughout the state.

For additional information about the Commission on Affordable Housing, contact Christina Oliver at coliver@utah.gov.

BOARDS AND COMMISSIONS

COMMUNITY DEVELOPMENT BLOCK GRANT POLICY BOARD

The state Small Cities Community Development Block Grant (CDBG) program serves the needs of rural Utah, specifically those low- and moderate-income communities with populations less than 50,000 and counties with populations less than 200,000.

The annual award from the U.S. Department of Housing and Urban Development (HUD) is allocated to six associations of government regions and the Wasatch Front Regional Council using objective criteria approved by the policy board. Each region awards funding to projects that address the local needs and priorities. The most common grants are for infrastructure projects such as water and sewer upgrades, single-family housing rehab for low-income families, public facilities such as community centers and senior centers, Americans with Disabilities (ADA) improvements and fire stations/equipment.

DATA

State Fiscal Year 2024:

- \$5,236,171.76 – HUD funding allocated to 30 projects
- \$265,036.24 – HUD funding allocated to state administration
- \$165,036.24 – State match allocated to state administration

GOAL

The primary goal of the CDBG program is to support the sustainability of rural Utah by funding projects that will make the greatest impact on lower-income communities.

ACHIEVEMENTS

During the 12-month program year (July 2023-June 2024), the Utah CDBG program ranked consistently within the top three in the country for timely expenditures 12 times in a row. This is an indication that the state has an efficient process and that funding is being spent on critical community development projects quickly.

CHALLENGE

There continues to be a great need for funding to replace aging infrastructure in the small, rural communities that have a limited tax base. The annual CDBG allocation is inadequate to address these needs.

For additional information about the Community Development Block Grant, contact Zach Leavitt at zleavitt@utah.gov.



BOARDS AND COMMISSIONS

GOVERNOR'S COMMITTEE ON EMPLOYMENT FOR PEOPLE WITH DISABILITIES

The Governor's Committee on Employment for People with Disabilities works with state agencies and other organizations to promote and support business customers in their hiring and retaining individuals with disabilities in their organizations. Services and support provided by the committee and its partners include training on disability awareness, customized accommodation assistance, consultation on disability issues and individualized support, connections to business networks, employer training workshops and job fairs.

GOAL

To achieve equal employment opportunities for Utahns with disabilities through employer education, promotion and support.

DATA

- 2,116 businesses received individualized employer support.
- 475 job seekers and 74 business partners participated in the in-person Work Ability Job Fairs.
- 145 business partners attended a virtual workshop on disabilities in the workplace.
- 880 individuals, including clients, community partners and business partners participated in one of 20 virtual lunch-and-learn opportunities.

- More than 50 youth, parents and advocates participated in virtual or in-person mentoring with Goldman Sachs, Morgan Stanley and the Flash Mentoring Activity.

ACHIEVEMENTS

- Disability:IN Utah, a business-led non-profit organization, continues to partner with USOR to develop and support a robust network of business leaders committed to employing people with disabilities into their corporate culture.
- The department offers both in-person and virtual training events for business partners, job seekers, community partners and disability professionals.
- Choose to Work across the state successfully closed 208 clients as employed.

CHALLENGE

The Committee is dedicated to nurturing relationships with businesses in the state. Despite the growth in team size following the Choose to Work's expansion, there are times when the arrangement of business training and consultations are delayed due to heightened demand from business partners. Simultaneously, the team is developing methods to assist Vocational Rehabilitation staff in providing mentoring activities, all while respecting the preferences of businesses for holding mentoring events. The Committee is continuously dedicated to nurturing relationships with businesses across the state.



BOARDS AND COMMISSIONS

NAVAJO REVITALIZATION FUND BOARD

The Navajo Revitalization Fund was created to maximize the long-term benefit of oil and gas severance taxes derived from lands held in trust by the federal government for the Navajo Nation and its members living in Utah. It is intended to promote cooperation and coordination between the state, its political subdivisions and the tribe.

The Navajo Revitalization Fund is controlled by a five-member board composed of a governor’s designee, two members of the San Juan County Commission whose districts include portions of the Navajo Reservation, the chair of the Navajo Utah Commission, or his designee, and a president of one of the seven chapters located in Utah or his designee.

GOAL

Maximize the long-term benefits of state severance taxes paid on oil and natural gas production by providing grants and loans to agencies of county or tribal government in San Juan County which are impacted by the development of oil and gas interests in Utah held in trust for the Navajo Nation and its members. New revenues invested in board-approved projects annually (target = 95%).

DATA

State Fiscal Year 2024 revenue = \$1,192,533

Approved Projects State Fiscal Year 2024		
New Revenue	\$1,192,533	
Project Type	# of Projects	\$Amount
Buildings	1	\$7,970
Plan/Study	1	\$30,000
Housing	15	\$1,016,345
Transportation	1	\$100,000
Utility Improvements	2	\$7,898
Totals	20	\$1,162,213

(* Annual revenue exceeds annual allocation due to the allocation of previously unallocated funds, the use of re-allocated funds and the use of accrued interest

Recipient	Number of Grant Awards	Total Awards
Aneth	2	\$132,788.80
Dennehotso	-	-
Mexican Water	1	\$2,770.50
Navajo Mountain	1	\$40,000
Oljato	-	-
Red Mesa	10	\$359,323.66
Teec Nos Pos	1	\$69,360
Non Chapter	4	\$557,970

ACHIEVEMENTS

- 97% of new revenues were allocated.
- The board funded 20 projects, including homes for multiple families, to improve the health, safety and welfare of Navajo members in Utah

CHALLENGES

- The limited amount of funding must be split between the seven Utah Navajo Chapters, and because it’s based on population, some chapters receive minimal funds.
- The board will continue to work to improve communication with local chapters.

For additional information about the Navajo Revitalization Fund, contact Paul Moberly at moberpaul@utah.gov.

BOARDS AND COMMISSIONS

OLENE WALKER HOUSING LOAN FUND BOARD

Funding to the Olene Walker Housing Loan Fund (OWHLF) helps to meet Utah's affordable housing needs for rental and homeownership opportunities.

GOAL

Maximize the preservation and development of affordable housing options for very low-, low- and moderate-income families throughout Utah at or below 80% of the area median income, as defined by the U.S. Department of Housing and Urban Development.

DATA

Total budget State Fiscal Year 2024 of \$82,417,326.

OWHLF Board Controlled:

- Federal HOME allocation - \$3,858,013
- National Housing Trust Fund - \$3,066,413
- State Low-Income Housing Appropriation - \$2,242,900
- Affordable Housing Technical Assistance - \$4,000,000
- Critical Home Repair - \$1,000,000
- Rural Single Family Home Land Revolving Loan Program \$2,750,000
- Rural Single Family Housing Rehabilitation Assistance Program \$500,000
- Passthrough Funding - Utah Housing Preservation Fund \$10,000,000
- Passthrough Funding - Shared Equity Revolving Loan Fund \$5,000,000
- Passthrough Funding - First Time Home Buyer Program \$50,000,000

ACHIEVEMENTS

- Total OWHLF low-income units restricted: 115
- Multi-Family Program Leveraged Funds: \$51.3: 1
- Total low-income units assisted by OWHLF funds: 1,169

CHALLENGE

Skyrocketing land and construction costs and disruption in supply chains, along with limited funding, have created a challenging environment to meet the affordable housing needs in Utah.

For additional information about the Olene Walker Housing Loan Fund single-family financing and Environmental Review Record, contact Kathryn Halterman at khalterman@utah.gov.

For additional information about the Olene Walker Housing Loan Fund and multifamily financing, contact Dan Murphy at danmurphy@utah.gov.



BOARDS AND COMMISSIONS

PERMANENT COMMUNITY IMPACT FUND BOARD

The Permanent Community Impact Fund is a program of the state of Utah that provides loans and grants to state agencies and subdivisions, which are, or may be, socially or economically impacted, directly or indirectly, by mineral resource development on federal lands. Local communities cannot collect taxes from federal lands in their counties and their ability to provide necessities like roads, municipal buildings, water and sewer service is diminished. The source of funding through the Permanent Community Impact Fund is the mineral lease royalties returned to the state by the federal government. The Community Impact Board considers only those applications submitted by an eligible applicant for an eligible project.

GOAL

The goal of the board is to deploy the majority of the funds in order to continue to support revolving funds invested in planning, construction and maintenance of public facilities and the provision of public services including water systems, sewer systems, roads and other community projects.

DATA

- \$88,496,845 in State Fiscal Year 2024 State Mineral Lease Revenue
- \$35,398,738 in State Fiscal Year 2024 Permanent Community Impact Fund Revenue
- \$94,162,979 disbursed on 57 projects

See the full committee report and complete project funding list [here](#).

ACHIEVEMENTS

- All new revenue was utilized for eligible projects.
- The fund remains a revolving source of project funding

CHALLENGE

- The source of revenue is through mineral development on federal lands. New revenue is down.
- The board must levy available funds to keep the funds revolving.

For additional information about the Permanent Community Impact Fund, contact Candace Powers at cpowers@utah.gov.



BOARDS AND COMMISSIONS

REFUGEE SERVICES BOARD OF ADVISORS

The Refugee Services Office is guided by an advisory board composed of individuals from various organizations and agencies who provide services to, or have an interest in, assisting refugees in the state of Utah. Individuals who sit on the Refugee Services Board of Advisors are approved by the governor and work with Refugee Services Office staff to improve the services offered to refugees in Utah. The Board meets quarterly to tackle issues that currently affect refugees in the state and those who will be arriving shortly from places around the globe.

[2023 Report to the Governor](#)

GOAL

To offer support and advice to the Refugee Services Office in its efforts to provide service coordination, accountability, advocacy and resource development for refugees in Utah. The board is responsible for raising awareness among the public and policy makers on refugee issues, recommending ways to more successfully integrate refugees and involve them in mainstream services, and identifying service gaps and funding that could fill existing needs.

DATA

Refugees Served	
State Fiscal Year	# Served
2023	12,304
2024	11,954

ACHIEVEMENTS

The state of Utah has been significantly impacted by national housing trends, including a decrease in the availability of affordable housing, and an increase in the cost of living across the state. Refugees experience disproportionate challenges in attaining safe and stable housing within the state. The board continues to coordinate and support refugee housing through the administration of the Utah Refugee Services Fund, from which donations are used to directly support refugees in Utah as they integrate and become contributing members of our local community.

CHALLENGE

Coordination efforts continue to be needed across all resettlement groups in the state to identify and align services for newly resettled refugees. The board, along with newly expanded regional quarterly consultation networks, plays a key role in facilitating that coordination.



STATE WORKFORCE DEVELOPMENT BOARD

The purpose of the State Workforce Development Board is to convene the state, regional and local workforce systems and partners. The board has the responsibility of coordinating and aligning Utah's workforce programs and striving to shape the jobs of today and influence the opportunities of tomorrow. The business-led board has a leadership role in developing a strategic plan that aligns the workforce system to effectively prepare a talent-ready workforce to meet employer needs. The board supports building partnerships between business, government, education, labor, community partners and economic development organizations. A focus on occupations in demand, targeted industries and local business leader participation provides the basis for a statewide approach. The State Workforce Development Board oversees and works closely with all the core and required partners as part of the Workforce Innovation and Opportunity Act, which is outlined in Utah's State Plan. Learn more about the board [here](#).

GOAL

The State Workforce Development Board leads the development and continuous improvement of the workforce development system in Utah. The board assists the governor in the development, implementation and modification of the state Workforce Innovation and Opportunity Act plan through committees overseen by the board and chaired by members that fulfill assignments related to these activities. The State Workforce Development Board reviews and approves Utah's State Plan, including all modifications.

ACHIEVEMENTS

- Completed one-stop certification of the Price, Provo and Tooele employment centers
- Completed a service project to gather classroom items for various schools throughout the state
- Updated the Workforce Innovation and Opportunity Act four-year state plan

CHALLENGE

The board has many new members who will need time and support to become fully engaged.

For additional information about the State Workforce Development Board, contact Liz Carver at ecarver@utah.gov.



BOARDS AND COMMISSIONS

UINTAH BASIN REVITALIZATION FUND BOARD

The Uintah Basin Revitalization Fund was created to maximize the long-term benefit of oil and gas severance taxes derived from lands held in trust by the federal government for the Ute Tribe of the Uintah and Ouray Reservation. It was designed to promote cooperation and coordination between the state, its political subdivisions and the tribe.

GOAL

Maximize the long-term benefits of state severance taxes paid on oil and natural gas production by providing grants and loans to agencies of county or tribal government in the Uintah Basin which are impacted by the development of oil and gas interests in Utah held in trust for the Ute Tribe of Uintah and Ouray Reservation and its members. New revenues invested in board-approved projects annually (target = 95%).

DATA

Approved Projects State Fiscal Year 2024		
Allocation	\$7,868,675	
Project Type	Number of Projects	\$ Amount
Buildings	-	-
Housing	1	\$1,000,000
Public Facility	2	\$729,092
Public Safety	2	\$1,085,000
Recreation/Culture	2	\$2,967,699
Transportation	3	\$1,213,000
Utility Improvements	-	-
Totals	10	\$6,994,791

(* Annual revenue exceeds annual allocations due to the allocation of previously unallocated funds, the use of re-allocated funds and the use of accrued interest

Recipient	Number of Grant Awards	Total Awards
Ute Tribe	5	\$4,196,791
Duchesne County	2	\$670,000
Uintah County	3	\$2,128,000

ACHIEVEMENTS

- The board allocated 89% of new revenues.
- Ten projects were funded to help improve the health, safety and welfare of Ute Tribe members, as well as Uintah Basin citizens.

CHALLENGE

- Turnover in staff has inhibited progress with applications, reimbursements and collecting needed information.
- The board and staff will continue to build and maintain relationships between tribal leadership and coordinators.

For additional information about the Uintah Basin Revitalization Fund, contact Paul Moberly at moberpaul@utah.gov.



APPENDIX A

Office of Child Care: Pandemic Funding Spending FY24 Report				
Funding Source	Project Name	Description	Outcomes/Effectiveness	Funding Expended FY24
<p>Coronavirus Response and Relief Supplemental Appropriations Act</p> <p>American Rescue Plan Act - Stabilization and Discretionary</p>	Child Care Stabilization Grant	Monthly grants to eligible child care providers licensed prior to March 11, 2021 to stabilize their programs.	<p>Expected outcome: Child care programs will stabilize to ensure ongoing child care availability for working families.</p> <p>In FY24, 824 programs received at least one monthly Stabilization Grant payment, and 773 remained open through the end of FY24.</p>	\$99,242,256
<p>Coronavirus Response and Relief Supplemental Appropriations Act</p> <p>American Rescue Plan Act - Discretionary</p>	Child Care Stabilization Grant Expansion	Monthly grants to eligible child care providers licensed after March 11, 2021 to stabilize their programs.	<p>Expected outcome: Programs will stabilize to ensure ongoing child care availability for working families.</p> <p>In FY24, 163 programs received at least one monthly Stabilization Grant payment, and 140 remained through the end of FY24.</p>	\$14,673,858
American Rescue Plan Act - Discretionary	Subsidy Copayment Waivers	Waives income co-payments for families receiving child care subsidy.	<p>Expected outcome: Reduce cost burden to make child care more affordable for low-income families.</p> <p>In FY24, copayments continued to be waived for any remaining families approved for child care assistance prior to February 2023 through their recertification date.</p>	\$1,718,728
American Rescue Plan Act - Discretionary	Child Care for DWS Training Customers	Waives the minimum work requirement for Employment Support Child Care customers enrolled in a Workforce Innovation and Opportunity Act (WIOA) or Temporary Assistance for Needy Families (TANF) Non-Family Employment Program (FEP) funded training program. All other factors of eligibility must be met.	<p>Expected outcome: By waiving the work requirements for parents in approved DWS training activities, families able to finish their program and obtain employment that will lead to greater self-sufficiency.</p> <p>In FY24, eight families were supported with child care assistance for parents in approved DWS training activities.</p>	\$113,560

APPENDIX A

Funding Source	Project Name	Description	Outcomes/Effectiveness	Funding Expended FY24
American Rescue Plan Act - Discretionary	Health & Safety Grants	Grants to child care programs for improvements and upgrades to comply with health and safety protocols; project administered by the Department of Health and Human Services.	<p>Expected outcome: Provide support so providers can make necessary changes to comply with required health and safety protocols, including those required to reduce the spread of COVID-19.</p> <p>This grant ended in FY23, but there were administrative costs associated with the close out of the program in FY24.</p>	\$75,309
American Rescue Plan Act - Discretionary	Licensing-Related Fees	Grants to child care programs for improvements and upgrades to comply with health and safety protocols. This project was administered by the Department of Health and Human Services, Child Care Licensing Program.	<p>Expected outcome: Mitigate licensing costs and associated fees to reduce cost burden on regulated child care providers, those renewing licenses and seeking a license to start a child care business.</p> <p>In FY24, 10,063 individuals had a background check fee covered, and 9,783 individuals had a fingerprint fee covered. A total of 1,497 facilities had a licensing fee covered. Fifty seven new centers had a new license fee covered, and 530 centers had a per child license fee covered.</p>	\$769,239
American Rescue Plan Act - Discretionary	Child Care Licensing Provider Portal Upgrade	Supports Department of Health and Human Services' Child Care Licensing Program to upgrade and move their licensing system to Amazon Web Services.	<p>Expected outcome: The Child Care Licensing Provider Portal used by child care providers will be upgraded and moved to a more efficient, modernized platform.</p> <p>In FY24, DHHS worked on upgrading their system. The project is still in the process of being completed.</p>	\$498,494
American Rescue Plan Act - Discretionary	Child Care Mental Health Initiatives	Provides mental health access for child care providers who are uninsured or underinsured. This program was administered by the Department of Health and Human Services, Office of Substance Use and Mental Health.	<p>Expected outcome: Uninsured or underinsured child care providers will have access to mental health services so that they can better serve the children in their care.</p> <p>In FY24, 276 applications were approved for child care providers.</p>	\$86,730

APPENDIX A

Funding Source	Project Name	Description	Outcomes/Effectiveness	Funding Expended FY24
American Rescue Plan Act - Discretionary	Developmental Screening Project	Builds a coordinated statewide system for early detection and intervention for children with developmental delays through developmental and social and emotional screenings using the Ages and Stages Questionnaire (ASQ). The Department of Health and Human Services (DHHS) will assist in integrating statewide screening data with the Early Childhood Integrated Data System (ECIDS) and the Utah Data Research Center (UDRC). Children's Health Advanced Records Management (CHARM) will assist in statewide screening data with ECIDS and UDRC.	<p>Expected outcome: Increase the number of screenings to inform decisions on provider training, learn which interventions following screening are most effective for a child's long term success, and support parent engagement so individual children receive needed interventions.</p> <p>In FY24, 15,722 developmental screenings were completed statewide through the efforts of DHHS, DWS, the Utah Head Start Association and Help Me Grow. Help Me Grow held 487 outreach events where families could participate in on-site screenings and referred 1,294 families to services for their child. 255 ASQ screening kits were provided in English or Spanish to child care providers. DHHS has continued to work to integrate developmental screening data into ECIDS and the CHARM system for better statewide coordination. UDRC has received developmental screening data into their longitudinal data system to conduct research to inform policy decisions and improve school readiness outcomes with an expected completion date in FY25.</p>	\$1,115,279
American Rescue Plan Act - Discretionary	Early Childhood Professional Development Incentive Bonus	Adds \$250 Covid-relief bonus to current Professional Development Incentives offered to licensed center and family child care providers who work 20+ hrs/week and achieve a new level within the Career Ladder System. This program was administered by the Utah Registry for Professional Development.	<p>Expected outcome: Sustain or increase the number of youth and early learning professionals who achieve new professional development levels within the Career Ladder System.</p> <p>In FY24, 2,987 Professional Development Incentive bonuses were awarded to professionals completing new Career Ladder levels as compared to 1,604 in the previous year.</p>	\$821,425
American Rescue Plan Act - Discretionary	Early Education Payback Program for College Degrees	Tuition reimbursement program for those working in licensed child care 15+ hrs/week with a declared major in early childhood, elementary education, early childhood special education, child development or an equivalent. This program was administered by the Utah Registry for Professional Development.	<p>Expected outcome: Increase the number of professionals supported in pursuing a college degree in the field while working in licensed child care programs.</p> <p>In FY24, 206 scholarships were awarded through this program.</p>	\$567,740

APPENDIX A

Funding Source	Project Name	Description	Outcomes/Effectiveness	Funding Expended FY24
American Rescue Plan Act - Discretionary	Career Ladder Approved College Course Scholarships	Tuition reimbursement scholarship for those working in licensed child care 15+ hrs/week who complete an early childhood-related college course. This program was administered by the Utah Registry for Professional Development.	<p>Expected outcome: Increase number of professionals supported in pursuing college courses in the field.</p> <p>In FY24, 16 scholarships were awarded through this program.</p>	\$26,149
American Rescue Plan Act - Discretionary	Online Annual Training Membership Scholarships	Covers costs of an asynchronous, online training option for youth and early care professionals working in paid positions with children under the age of 13 in order to complete Child Care Licensing, Child Development Associate (CDA) Credential, Career Ladder and Child Care Quality System professional development hours through Continuing Education Units (CEUs). This program was administered by the Utah Registry for Professional Development.	<p>Expected outcome: Eligible professionals will register for online annual training memberships and complete professional development hours within the online training platform. Additional training for professionals increases the quality of care for children.</p> <p>In FY24, 3,400 professionals signed up for an online annual training membership at no cost; 11,288 courses were completed for a total of 39,726 professional development hours.</p>	\$173,000
American Rescue Plan Act - Discretionary	Conference Registration Scholarships	Reimbursement scholarship of up to \$500 for one conference per year for those working in licensed child care for 15+ hrs/week. This program was administered by the Utah Registry for Professional Development.	<p>Expected outcome: Individuals will attend professional conferences pertinent to the youth and early care and education field due to the availability of subsidized registration costs.</p> <p>In FY24, 277 youth and early learning professionals were awarded this scholarship to attend professional development conferences related to the youth and early care and education field.</p>	\$89,594
American Rescue Plan Act - Discretionary	National Accreditation Reimbursement Grants	Reimbursement grant of up to \$2500 per year to licensed center and family child care programs for the costs for national accreditation programs that may receive points within the Child Care Quality System. This program was administered by the Utah Registry for Professional Development.	<p>Expected outcome: More child care programs will pursue national accreditations to further advance their quality within the Child Care Quality System.</p> <p>In FY24, there were 20 child care programs that took advantage of this grant program.</p>	\$40,831

APPENDIX A

Funding Source	Project Name	Description	Outcomes/Effectiveness	Funding Expended FY24
American Rescue Plan Act - Discretionary	Infant and Toddler Quality Support Grants	Grants were made available to programs that did not achieve a high quality rating in the Child Care Quality System to receive equipment, materials and furniture in classrooms in which children under the age of three are cared for. This program was administered by the Utah Registry for Professional Development.	<p>Expected outcome: Child care programs not achieving a High Quality rating in the Child Care Quality System will receive needed equipment and materials to support quality improvement of provided infant and toddler care.</p> <p>In FY24, 84 total child care programs applied and received this grant to support the care of infants and toddlers in their program.</p>	\$521,214
American Rescue Plan Act - Discretionary	Employer Child Care Start-Up Grants	Creates a program that includes the application, approval and payment processes to provide start-up grants to child care programs who enter into a contract to provide child care for an employer's employees. This can include on-site or off-site child care. This includes statewide marketing and outreach of the program, including directly to employers and child care programs. This program was administered by Children's Service Society.	<p>Expected outcome: Employers will form partnerships with current or new child care providers to provide more accessible child care for their employees. Child care providers will receive funding to expand or open their business.</p> <p>In FY24, 19 new programs (15 licensed centers and 4 licensed family child care programs) opened as a result of this grant funding, which created a total of 1,121 new child care slots. Programs were opened in various areas of the state, including rural areas that had little or no child care prior to the creation of these slots. Each program has a minimum three year contract with a local business to provide child care benefits to employees, such as priority enrollment.</p>	\$1,218,219
American Rescue Plan Act - Discretionary	The Children's Center Therapeutic Preschool	Supports therapeutic preschool operation costs for children who need behavioral interventions by supporting emotional mental well-being and preventing expulsion and suspension from preschool. This program was administered by The Children's Center Utah.	<p>Expected outcome: Children will receive services from The Children's Center Utah Therapeutic Preschool and make progress as measured by the Devereux Early Childhood Assessment.</p> <p>In FY24, 167 children received services at least once. On average, children received services for 9-12 months. Based on the Devereux Early Childhood Assessment (DECA) standardized scores, 84% of children showed progress in attachment/relationships; 85% showed progress in initiative; 65% showed progress in self-regulation; 84% showed progress in total protective factors; 52% showed progress in behavioral concerns.</p>	\$933,597

APPENDIX A

Funding Source	Project Name	Description	Outcomes/Effectiveness	Funding Expended FY24
American Rescue Plan Act - Discretionary	Out-of-School Time Needs Assessment	The Utah Education Policy Center (UEPC) will conduct a comprehensive statewide needs assessment in collaboration and coordination with the Department of Workforce Services – Office of Child Care (DWS-OCC) to identify strengths and critical gaps in service by identifying what programs exist across the state, what youth and families want and need from afterschool programs, what assets and resources are being used to support programs, what challenges programs face in offering programs, and what barriers stand in the way of participation.	<p>Expected Outcome: The needs assessment will be completed in order to identify strengths and critical gaps in service to inform future grants, initiatives and investment in out-of-school time programs.</p> <p>In FY24, UEPC has been in the process of conducting the statewide out-of-school time needs assessment. This report is expected to be released in FY25.</p>	\$108,284
American Rescue Plan Act - Discretionary	Translation of Consumer Education Documents	Translation of consumer education documents for the Office of Child Care into Spanish.	<p>Expected Outcome: Several of the Office of Child Care's consumer education documents were not offered in Spanish. Funding will be used to translate documents to make them more accessible to families and providers.</p> <p>In FY24, 26 documents related to child care quality, developmental screenings, school readiness, grants or subsidy were translated into Spanish.</p>	\$2,427
American Rescue Plan Act - Discretionary	Regional efforts: Care About Childcare at Children's Services Society	Provides Child Care Quality System coaching cohorts for center and family providers, which include an initial assessment, weekly onsite visit from coach and completion of Career Ladder-approved trainings; Offers start-up grants for new child care programs in areas identified with a need.	<p>Expected outcome: More participation in the Child Care Quality System and increased quality in the programs participating being coached. Assist up to 10 child care programs opening in areas of need with funding.</p> <p>In FY24, start-up funding was provided to 18 new child care programs. A fingerprint machine was purchased so the agency could continue offering fingerprint services to programs. Marketing included ads on KSL, UTA buses, the Tooele Transcript Bulletin and a digital billboard.</p>	\$146,873

APPENDIX A

Funding Source	Project Name	Description	Outcomes/Effectiveness	Funding Expended FY24
American Rescue Plan Act - Discretionary	Regional efforts: Care About Childcare - Five County of Governments	Provides training courses in business basics targeted to rural programs; expands Rural Outreach Grant, Residential Certificate (RC) and Family, Friend and Neighbor (FFN) startup grants; provides Nature Explore Certification Training; provides direct services for staff recruitment and retention; and marketing to help bring awareness to potential providers and families.	Expected outcomes: Incentivize and support additional providers to become licensed and enhance the supports for all providers. In FY24, start-up funding was provided to 14 programs. The Nature Explore class was offered twice with a total attendance of 48 participants. Marketing included working with TownSquare to increase traffic to their website and on social media.	\$64,019
American Rescue Plan Act - Discretionary	Regional efforts: Care About Childcare - Weber State University	Offers a small business conference for child care programs; provides center and family child care start up materials grants; provides eligible programs a quality environment grant; and marketing to help bring awareness to potential providers and families.	Expected outcomes: Incentivize and support additional providers to become licensed and enhance the supports for all providers. In FY24, start-up funding was provided to 11 programs. A fingerprint machine was purchased so the agency could continue offering fingerprint services to programs. Marketing included ads on more than 35 screens in movie theatres and UTA bus tailboard ads in Davis and Weber counties.	\$69,211
American Rescue Plan Act - Discretionary	Regional efforts: Care About Childcare - Utah Valley University	Offers Center Recruitment and Retention Cohort; offers Family Accessibility and Stabilization Cohort; offers startup grants for center and family child care programs; supports Residential Certificate (RC) and Family, Friend and Neighbor (FFN) programs to become fully licensed; provides Nature Explore Certification training; and marketing to help bring awareness to potential providers and families.	Expected outcomes: Incentivize and support additional providers to become licensed and enhance the supports for all providers. In FY24, start-up funding was provided to 15 programs. The Nature Explore class was offered twice with a total attendance of 43 participants. Marketing included flyers and posters in libraries, government agencies, school and medical office and ads on UTA buses.	\$114,378

APPENDIX A

Funding Source	Project Name	Description	Outcomes/Effectiveness	Funding Expended FY24
American Rescue Plan Act - Discretionary	Regional efforts: Care About Childcare - Utah State University	Offers start-up grants and a mentor to recruit new programs; provides professional development incentives to help retain caregivers and support CCQS; hosts business courses for family child care programs; offers an environment design grant to eligible programs; offers disaster and first aid training to providers; facilitates the "All Means All" special needs incentive program statewide; and marketing to help bring awareness to potential providers and families.	<p>Expected outcomes: Incentivize and support additional providers to become licensed and enhance the supports for all providers.</p> <p>In FY24, start-up funding was provided to 12 programs. The All Means All award was earned by 49 providers. Marketing included radio ads on three radio stations in Box Elder and Cache counties as well as a booth at the Box Elder County Fair.</p>	\$125,915
American Rescue Plan Act - Discretionary	Regional efforts: Care About Childcare - Utah State University - Eastern	Offers start-up grants to recruit family child care and center programs; provides incentives for current providers who helped to recruit new providers; and marketing to help bring awareness to potential providers and families.	<p>Expected outcomes: Incentivize and support additional providers to become licensed and enhance the supports for all providers.</p> <p>In FY24, start-up funding was provided to 17 programs. Marketing included new flyers and handouts put up in all counties in the region, an ad in the Emery and Carbon county fair programs, billboards and radio ads.</p>	\$168,018

APPENDIX B

SFY 2024 OFFICE OF HOMELESS SERVICES BUDGET SUMMARY	
Updated June 22, 2023	
STATE FUNDING	Account Funding Available for FY24 Award
Homeless to Housing Account (H2H) Ongoing (SHF)*	2,365,000
H2H Homeless Shelter Operations (SHF - OP)*	8,100,000
Pamela Atkinson Homeless Trust Fund*	1,500,000
Homeless Services Dedicated Funding*	12,000,000
Homeless Solutions Grant (State Match Portion for ESG)*	1,087,068
Attainable Housing Grants	5,000,000
Deeply Affordable Housing Fund	19,800,000
H2H Homeless Management Information System	1,451,000
H2H Match Program	13,312,500
H2H Rio Grande Sale	415,926
Homeless Shelter Cities Mitigation Fund	4,862,500
Homeless Shelter Cities Mitigation Fund (FY24GS one-time)	2,500,000
Midvale City Police Officers (ongoing)	210,000
Planning Funding - Noncongregate Shelter (one-time)	1,000,000
The INN Between - End of Life Medical Respite Care (one-time)	100,000
Switchpoint St. George Emergency Shelter Remodel/Renovation (one-time)	500,000
STATE TOTAL \$	74,203,994
FEDERAL FUNDING	Account Funding Available for FY24 Award
Homeless Solutions Grant (ESG Portion)*	1,187,068
Temporary Assistance for Needy Families (TANF)*	2,900,000
CDC-ELC COVID Response - Homeless Service Sites	29,320
Deeply Affordable Housing Fund	31,000,000
HOME-ARP	11,031,908
Housing Opportuniters for Persons with AIDS (HOPWA)	342,050
FEDERAL TOTAL \$	46,490,346
LOCAL TAX REVENUE	Account Funding Available for FY24 Award
Homeless Shelter Cities Mitigation Fund (Local Tax Contribution Estimated)	6,615,652
LOCAL TAX CONTRIBUTION TOTAL \$	6,615,652
OHS ALL SOURCES	
TOTAL \$	127,309,992

*State Homelessness Funding RFGA

PROPOSED SET ASIDES	FY24
Homeless Systems Support	160,000
Homelessness Summit and Conference	70,000
PAHTF Marketing	10,000
HMIS and CoC Funding Required Match	190,000
FY24 Total Set Asides \$	430,000

APPENDIX C

**Office of Homeless Services Disbursements
In Accordance with §35A-16-203(6)(b)(iv)**

FY24 Expended	Amount
Pamela Atkinson Homeless Account	\$ 1,432,107.47
Homeless to Housing Reform Restricted Account	\$ 19,208,284.21
Homeless Shelter Cities Mitigation Restricted Account	\$ 16,336,993.87
COVID-19 Homeless Housing and Services Grant Program	\$ 30,243,606.11
Total	\$ 67,220,991.66

Project Types	Amount
Emergency Shelter	\$ 11,752,019.88
Permanent Supportive Housing	\$ 7,728,738.55
Street Outreach	\$ 61,578.42
Other	\$ 382,218.36
Deeply Affordable Housing	\$ 30,243,606.11
Administration	\$ 715,836.47
Mitigation	\$ 16,336,993.87
Total	\$ 67,220,991.66

APPENDIX D

Draft Statement of Net Position
Unemployment Compensation Fund
(expressed in thousands)
June 30, 2024
(unaudited)

ASSETS

Current Assets:

Cash and Cash Equivalents	\$ 1,220,570
Pooled Cash and Investments	13,669
Accounts Receivables, net	<u>109,991</u>
Total Current Assets	<u><u>1,344,230</u></u>

Noncurrent Assets:

Accounts Receivables, net	<u>8,917</u>
Total Noncurrent Assets	<u><u>8,917</u></u>

Total Assets	<u><u><u>1,353,147</u></u></u>
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LIABILITIES

Current Liabilities:

Accounts Payable and Accrued Liabilities	16,093
Deposits	10
Due To Other Funds	14,142
Unearned Revenue	264
Policy Claims and Uninsured Liabilities	<u>32,098</u>
Total Current Liabilities	<u><u>62,607</u></u>

Total Liabilities	<u><u>\$ 62,607</u></u>
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NET POSITION

Restricted for:

Unemployment Compensation and Insurance Programs	<u><u>\$ 1,290,540</u></u>
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APPENDIX E



State of Utah

SPENCER J. COX
Governor

DEIDRE HENDERSON
Lieutenant Governor

Department of Workforce Services

CASEY R. CAMERON
Executive Director

REBECCA BANNER
Deputy Director

KEVIN BURT
Deputy Director

GREG PARAS
Deputy Director

To: Governor Spencer J. Cox, President J. Stuart Adams, Speaker Mike Schultz
From: Department of Workforce Services
Re: Report on Compliance With Section 63G-12-402

The Department of Workforce Services submits this report in compliance with Utah Code, Subsection 63G-12-402(9):

A state agency or department that administers a program of state or local public benefits shall:

(a) provide an annual report to the governor, the president of the Senate, and the speaker of the House regarding its compliance with this section; and

(b)

(i) monitor the federal SAVE program for application verification errors and significant delays;

(ii) provide an annual report on the errors and delays to ensure that the application of the federal SAVE program is not erroneously denying a state or local benefit to a legal resident of the state; and

(iii) report delays and errors in the federal SAVE program to the United States Department of Homeland Security.

The Department of Workforce Service remains in full compliance with Utah Code, Section 63G-12-402. The department verifies the lawful presence in the United States of adult individuals who apply for federal and state public benefits, as required in the section, from programs for which this verification is required. This includes using the federal SAVE program as required by Subsection 5.

The department has not identified any errors in information received from SAVE. There have been instances when SAVE information takes time to be provided or the record does not exist. In those instances, the department has worked to process the applications in a timely manner by verifying the lawful presence of the applicant by other means, such as having the applicant provide relevant documentation of legal presence. By managing verification in this way, the department has not erroneously denied a state benefit to a legal resident of the state.



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