



LOCK and UNLOCK SPENDING on your SNAP/EBT card!



myCase: A new lock feature helps protect your EBT card

How do I use it?

Log in to myCase, "View EBT Information" and lock your card so no purchases can be made. Then, once you're ready to make a purchase, you can unlock the card in real time (even while you are in line at the store).

How does this help?

Schemes to steal money from EBT cards are becoming more advanced, especially online. Thieves are stealing or guessing card numbers and PINs, then spending the money. Using the lock feature gives you control over when your card can be used.

What other things can I do to prevent my EBT benefits from being stolen?

- Treat your card like it is cash.
- Select a PIN that is not easy to guess and change it often.
- Change your PIN the night before your funds are deposited into your account.
- Do not let anyone else use your EBT card; do not give out your PIN.
- Do not keep a large balance in your EBT account.
- Do not respond to emails, text messages, phone calls or social media posts that ask for your card number and PIN.
- Only unlock your card when you shop and keep your card locked on the day of your deposit.
- Once you make a purchase, immediately lock your card for safety and security.

Lock your card at jobs.utah.gov/mycase.

